

MONTGOMERY COUNTY SHERIFF'S OFFICE



2021 CITIZEN SATISFACTION SURVEY

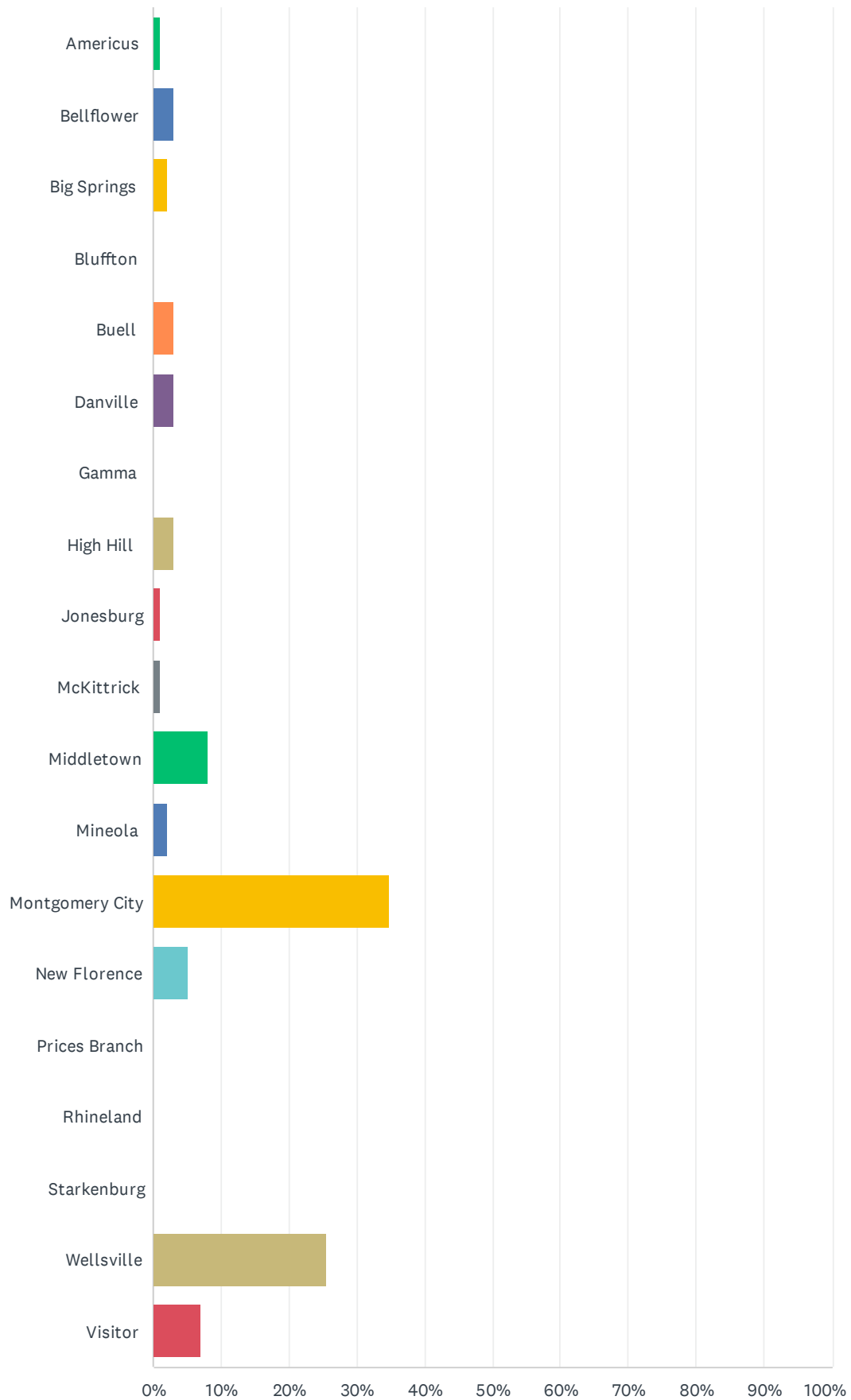
MONTGOMERY COUNTY SHERIFF'S OFFICE

SUMMARY OF ALL ANSWERS

Q1 In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Answered: 98 Skipped: 0

Montgomery County Sheriff's Office - Citizen Satisfaction Survey 2021

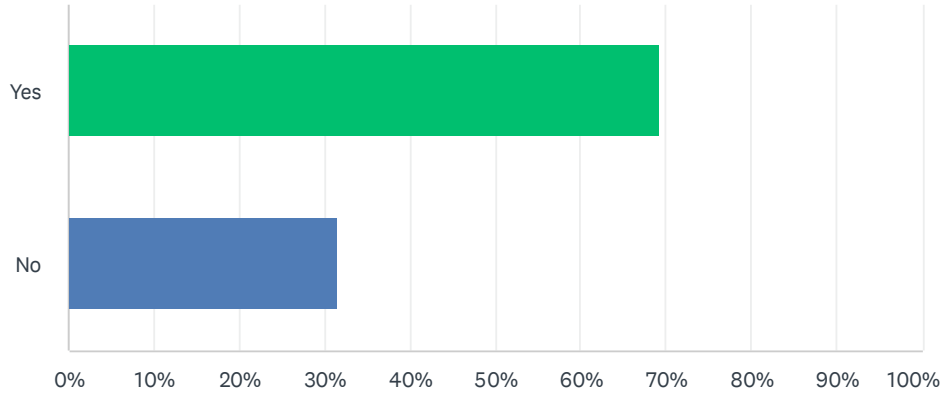


Montgomery County Sheriff's Office - Citizen Satisfaction Survey 2021

ANSWER CHOICES	RESPONSES	
Americus	1.02%	1
Bellflower	3.06%	3
Big Springs	2.04%	2
Bluffton	0.00%	0
Buell	3.06%	3
Danville	3.06%	3
Gamma	0.00%	0
High Hill	3.06%	3
Jonesburg	1.02%	1
McKittrick	1.02%	1
Middletown	8.16%	8
Mineola	2.04%	2
Montgomery City	34.69%	34
New Florence	5.10%	5
Prices Branch	0.00%	0
Rhineland	0.00%	0
Starkenburg	0.00%	0
Wellsville	25.51%	25
Visitor	7.14%	7
TOTAL		98

Q2 Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

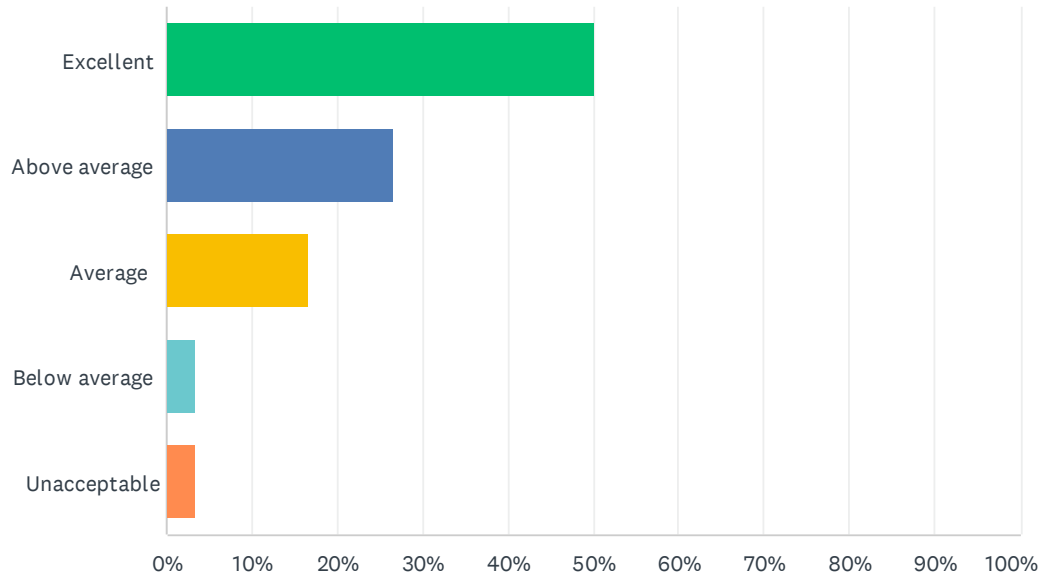
Answered: 98 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	69.39%	68
No	31.63%	31
Total Respondents: 98		

Q3 How would you rate the response time of the the deputy(s) you had contact with.

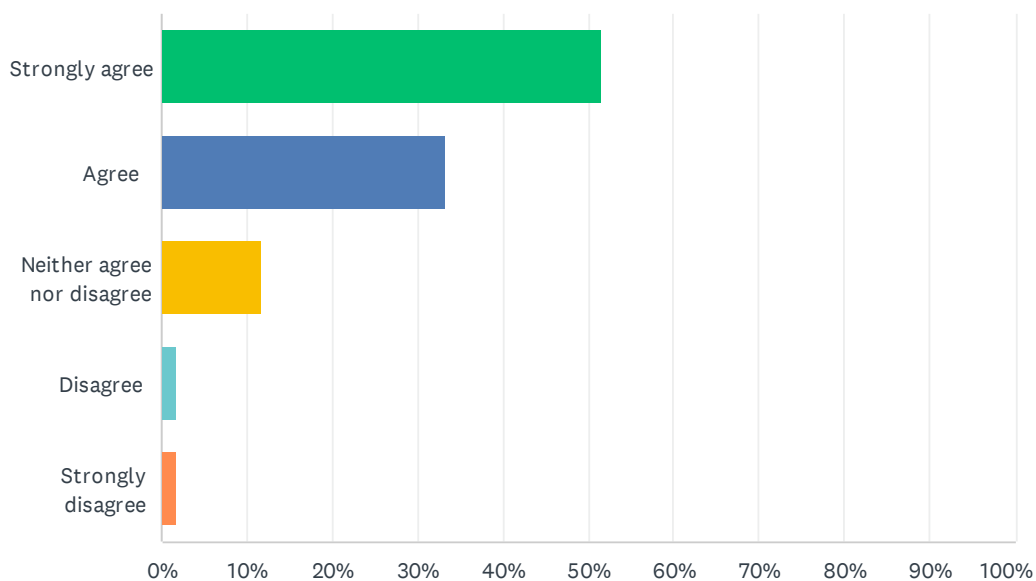
Answered: 60 Skipped: 38



ANSWER CHOICES	RESPONSES	
Excellent	50.00%	30
Above average	26.67%	16
Average	16.67%	10
Below average	3.33%	2
Unacceptable	3.33%	2
TOTAL		60

Q4 The deputy(s) I had contact with showed concern for my safety.

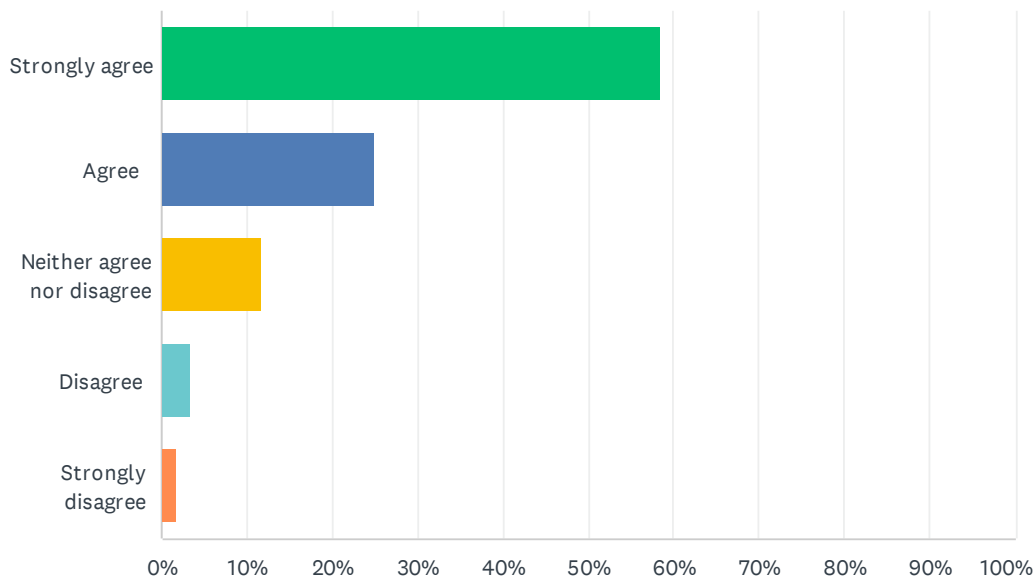
Answered: 60 Skipped: 38



ANSWER CHOICES	RESPONSES	
Strongly agree	51.67%	31
Agree	33.33%	20
Neither agree nor disagree	11.67%	7
Disagree	1.67%	1
Strongly disagree	1.67%	1
TOTAL		60

Q5 The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

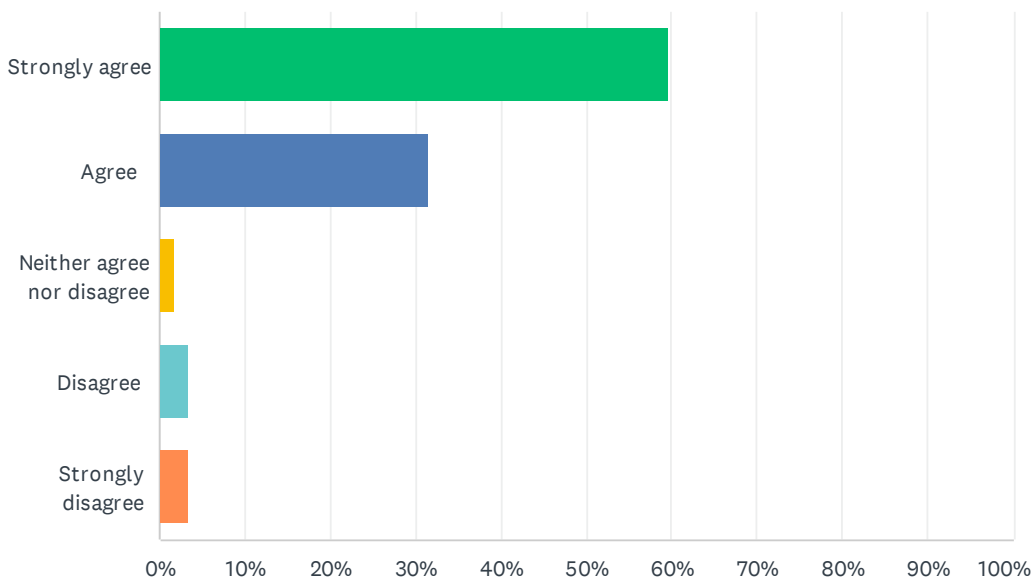
Answered: 60 Skipped: 38



ANSWER CHOICES	RESPONSES	
Strongly agree	58.33%	35
Agree	25.00%	15
Neither agree nor disagree	11.67%	7
Disagree	3.33%	2
Strongly disagree	1.67%	1
TOTAL		60

Q6 The deputy(s) I had contact with made me feel comfortable

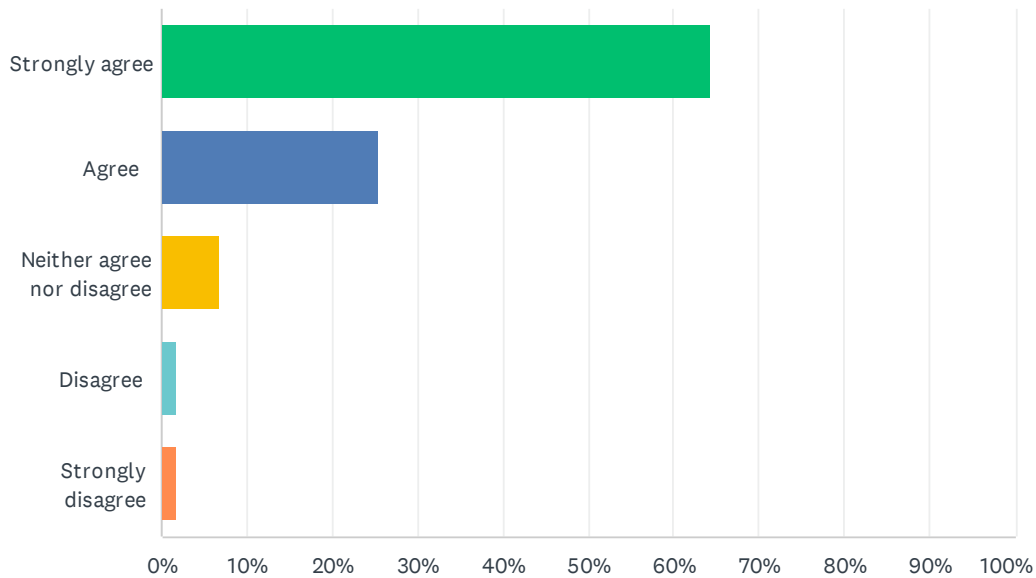
Answered: 57 Skipped: 41



ANSWER CHOICES	RESPONSES	
Strongly agree	59.65%	34
Agree	31.58%	18
Neither agree nor disagree	1.75%	1
Disagree	3.51%	2
Strongly disagree	3.51%	2
TOTAL		57

Q7 The deputy(s) I had contact with was courteous and professional.

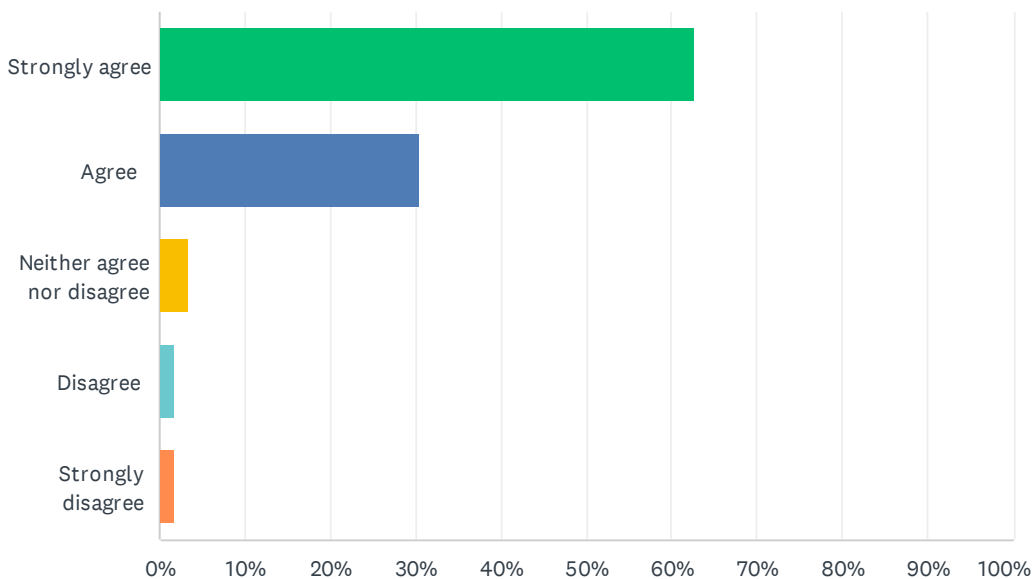
Answered: 59 Skipped: 39



ANSWER CHOICES	RESPONSES	
Strongly agree	64.41%	38
Agree	25.42%	15
Neither agree nor disagree	6.78%	4
Disagree	1.69%	1
Strongly disagree	1.69%	1
TOTAL		59

Q8 The deputy(s) I had contact with treated me with respect.

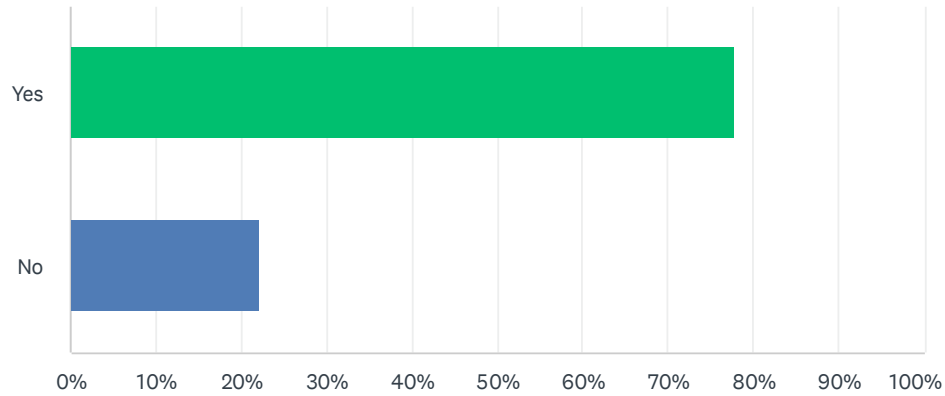
Answered: 59 Skipped: 39



ANSWER CHOICES	RESPONSES	
Strongly agree	62.71%	37
Agree	30.51%	18
Neither agree nor disagree	3.39%	2
Disagree	1.69%	1
Strongly disagree	1.69%	1
TOTAL		59

Q9 Have you downloaded the new Montgomery County Sheriff's mobile app?

Answered: 90 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	77.78%	70
No	22.22%	20
TOTAL		90

Q10 If yes, what do you like most about the app?

Answered: 54 Skipped: 44

#	RESPONSES	DATE
1	Everything	12/21/2021 5:20 PM
2	traffic alerts	12/13/2021 8:24 PM
3	Alerts	12/13/2021 6:54 PM
4	The alerts about traffic hazards	12/12/2021 11:19 PM
5	Updates	12/12/2021 9:55 PM
6	I don't like the app. Many glitches or bugs	12/12/2021 2:22 PM
7	It keeps road traffic and weather to keep us all safe	12/10/2021 6:48 PM
8	Traffic updates are amazing. Frankly, what's not to like? Very informative.	12/10/2021 6:43 PM
9	The push notifications so that I always know what is going on with traffic, storms or whatever else is going on in the area.	12/10/2021 6:35 PM
10	Dont	12/10/2021 6:34 PM
11	all of it raymond miller	11/23/2021 8:21 PM
12	Alert notifications	11/20/2021 1:14 PM
13	Up to date information	11/20/2021 12:53 PM
14	Keep the citizens updated	11/20/2021 12:42 PM
15	Sheriff's Reports	11/20/2021 12:02 PM
16	Traffic alerts	11/20/2021 12:00 PM
17	Traffic	11/20/2021 6:38 AM
18	Traffic alerts	11/20/2021 5:04 AM
19	Keeping the public updated on road hazards and accidents	11/20/2021 4:37 AM
20	The public safety notifications	11/19/2021 8:37 PM
21	Notifications	11/19/2021 8:25 PM
22	Being aware of local news	11/19/2021 8:13 PM
23	Traffic info	11/19/2021 7:34 PM
24	Alerts	11/19/2021 7:20 PM
25	Updates on incidents happening currently. Regarding traffic and road hazards.	11/19/2021 7:10 PM
26	Notification of Active Incidents/Hazards	11/19/2021 6:56 PM
27	Getting the information from your department quickly	11/19/2021 6:48 PM
28	The notifications on traffic hazards and able to view the sheriffs report sooner than waiting for the paper	11/19/2021 6:45 PM
29	Seeing the traffic/lane closures	11/19/2021 6:45 PM
30	Location of incident	11/19/2021 6:44 PM
31	Traffic and emergency updates	11/19/2021 6:42 PM

Montgomery County Sheriff's Office - Citizen Satisfaction Survey 2021

32	News	11/19/2021 6:42 PM
33	Traffic alerts	11/19/2021 6:41 PM
34	The information it provided	11/19/2021 6:40 PM
35	Public notices	11/19/2021 6:39 PM
36	ALL THE UPDATES	11/19/2021 6:39 PM
37	Too new to tell at this time	11/19/2021 6:39 PM
38	Road closures	11/19/2021 6:38 PM
39	Resources and updates	11/19/2021 6:37 PM
40	Traffic issue notifications	11/19/2021 6:37 PM
41	Traffic Alerts	11/8/2021 11:15 PM
42	info	11/8/2021 5:56 PM
43	Timely traffic info	11/8/2021 4:06 PM
44	The road closer	11/6/2021 3:19 PM
45	Notifications of issues	11/6/2021 11:09 AM
46	Everything	11/6/2021 8:40 AM
47	All the information in one spot.	11/6/2021 8:40 AM
48	Road reports and weather warning	11/5/2021 10:18 PM
49	The constant notifications	11/5/2021 9:24 PM
50	the sheriff's report and the traffic hazard warnings	11/5/2021 9:05 PM
51	Everything	11/5/2021 8:48 PM
52	Informative	11/5/2021 8:10 PM
53	Traffic updates	11/5/2021 7:25 PM
54	Traffic Alerts	11/3/2021 12:45 PM

Q11 What do you like least about the app?

Answered: 50 Skipped: 48

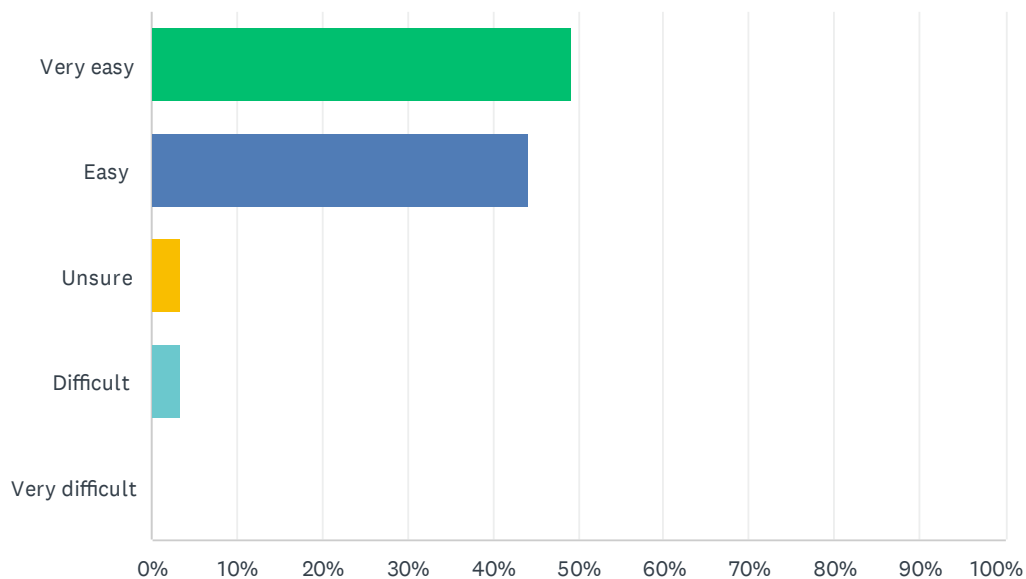
#	RESPONSES	DATE
1	Nothing	12/21/2021 5:20 PM
2	covid info	12/13/2021 8:24 PM
3	Na	12/13/2021 6:54 PM
4	Haven't messed with it much just look at the alerts. Don't have a complaint.	12/12/2021 11:19 PM
5	10 weather alerts within 2 minutes	12/12/2021 9:55 PM
6	Buggy	12/12/2021 2:22 PM
7	Nothing that I can find wrong	12/10/2021 6:48 PM
8	Nothing	12/10/2021 6:43 PM
9	Sometimes it has a difficult time loaded or just won't load and I have to restart the app.	12/10/2021 6:35 PM
10	Its hard to find where you need to located information	12/10/2021 6:34 PM
11	it all god i love it	11/23/2021 8:21 PM
12	Nothing	11/20/2021 1:14 PM
13	No complaints	11/20/2021 12:53 PM
14	Nothing. I really like the app. It is a great communication resource.	11/20/2021 12:42 PM
15	NA	11/20/2021 12:02 PM
16	Z	11/20/2021 12:00 PM
17	Two many choices that don't pertain to me	11/20/2021 6:38 AM
18	I like it all, very informative	11/20/2021 5:04 AM
19	Haven't found anything I dislike	11/20/2021 4:37 AM
20	Needs a list of current inmates	11/19/2021 8:37 PM
21	Nothing.	11/19/2021 8:25 PM
22	I like it all	11/19/2021 8:13 PM
23	Nothing	11/19/2021 7:20 PM
24	I have no problems.	11/19/2021 7:10 PM
25	Nothing so far	11/19/2021 6:56 PM
26	Some time it is slow to get news or area where it	11/19/2021 6:48 PM
27	I have no problem with the app	11/19/2021 6:45 PM
28	Havent found anything yet	11/19/2021 6:45 PM
29	Want to know if subject around our farm	11/19/2021 6:44 PM
30	Unimportant notifications.... stay safe for deer season, blah blah blah	11/19/2021 6:42 PM
31	Weather	11/19/2021 6:42 PM
32	Nothing to dislike	11/19/2021 6:41 PM
33	N/a	11/19/2021 6:40 PM

Montgomery County Sheriff's Office - Citizen Satisfaction Survey 2021

34	N/A	11/19/2021 6:39 PM
35	Nothing	11/19/2021 6:39 PM
36	Too new to tell at this time	11/19/2021 6:39 PM
37	Na	11/19/2021 6:37 PM
38	Na	11/19/2021 6:37 PM
39	NA	11/8/2021 11:15 PM
40	It's all good	11/6/2021 3:19 PM
41	Would like instant notifications of thefts or other issues of community awareness.	11/6/2021 11:09 AM
42	N/A	11/6/2021 8:40 AM
43	Loads slow.....probably my user system.	11/6/2021 8:40 AM
44	Nothing	11/5/2021 10:18 PM
45	Information	11/5/2021 9:24 PM
46	nothing, it is all great	11/5/2021 9:05 PM
47	Too many alerts.	11/5/2021 8:48 PM
48	Nothing yet	11/5/2021 8:10 PM
49	Repeats a lot	11/5/2021 7:25 PM
50	Weather Alerts to often	11/3/2021 12:45 PM

Q12 How easy or difficult is the app to use?

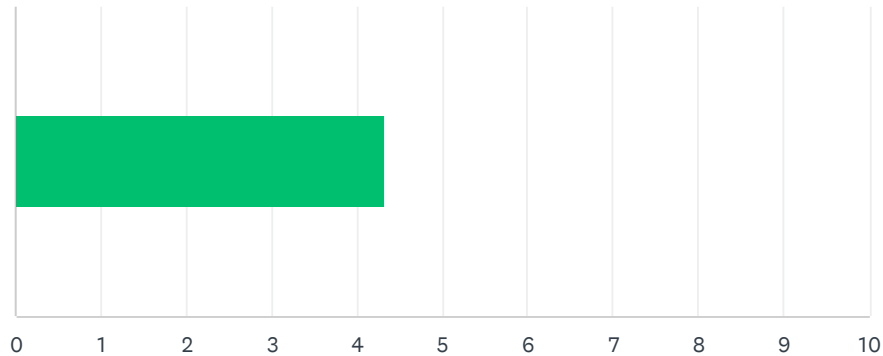
Answered: 59 Skipped: 39



ANSWER CHOICES	RESPONSES	
Very easy	49.15%	29
Easy	44.07%	26
Unsure	3.39%	2
Difficult	3.39%	2
Very difficult	0.00%	0
TOTAL		59

Q13 Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Answered: 59 Skipped: 39



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	4	255	59
Total Respondents: 59			

#		DATE
1	5	12/21/2021 5:20 PM
2	5	12/13/2021 8:24 PM
3	5	12/13/2021 6:54 PM
4	4	12/12/2021 11:19 PM
5	4	12/12/2021 9:55 PM
6	2	12/12/2021 2:22 PM
7	5	12/10/2021 6:48 PM
8	5	12/10/2021 6:43 PM
9	3	12/10/2021 6:35 PM
10	3	12/10/2021 6:34 PM
11	5	11/23/2021 8:21 PM
12	3	11/23/2021 12:44 PM
13	5	11/20/2021 1:14 PM
14	5	11/20/2021 12:53 PM
15	5	11/20/2021 12:42 PM
16	5	11/20/2021 12:02 PM
17	3	11/20/2021 12:00 PM
18	5	11/20/2021 6:38 AM
19	5	11/20/2021 5:04 AM

Montgomery County Sheriff's Office - Citizen Satisfaction Survey 2021

20	4	11/20/2021 4:37 AM
21	5	11/19/2021 9:10 PM
22	5	11/19/2021 8:37 PM
23	5	11/19/2021 8:25 PM
24	5	11/19/2021 8:13 PM
25	4	11/19/2021 7:34 PM
26	3	11/19/2021 7:20 PM
27	5	11/19/2021 7:10 PM
28	5	11/19/2021 6:56 PM
29	4	11/19/2021 6:48 PM
30	5	11/19/2021 6:45 PM
31	5	11/19/2021 6:45 PM
32	5	11/19/2021 6:44 PM
33	5	11/19/2021 6:42 PM
34	5	11/19/2021 6:42 PM
35	4	11/19/2021 6:41 PM
36	3	11/19/2021 6:41 PM
37	5	11/19/2021 6:40 PM
38	5	11/19/2021 6:39 PM
39	5	11/19/2021 6:39 PM
40	3	11/19/2021 6:39 PM
41	3	11/19/2021 6:38 PM
42	5	11/19/2021 6:37 PM
43	5	11/19/2021 6:37 PM
44	4	11/8/2021 11:15 PM
45	4	11/8/2021 5:56 PM
46	4	11/8/2021 4:06 PM
47	5	11/6/2021 3:19 PM
48	5	11/6/2021 11:09 AM
49	5	11/6/2021 8:40 AM
50	4	11/6/2021 8:40 AM
51	1	11/6/2021 12:26 AM
52	5	11/5/2021 10:18 PM
53	3	11/5/2021 9:41 PM
54	3	11/5/2021 9:24 PM
55	5	11/5/2021 9:05 PM
56	3	11/5/2021 8:48 PM
57	5	11/5/2021 8:10 PM

Montgomery County Sheriff's Office - Citizen Satisfaction Survey 2021

58	4	11/5/2021 7:25 PM
59	5	11/3/2021 12:45 PM

Q14 How could we improve the mobile app?

Answered: 46 Skipped: 52

#	RESPONSES	DATE
1	Jail photos	12/21/2021 5:20 PM
2	post deputy info	12/13/2021 8:24 PM
3	Tell other departments to utilize technology. Crazy right?	12/13/2021 6:54 PM
4	Not sure. Haven't messed with it much	12/12/2021 11:19 PM
5	Unknown	12/12/2021 9:55 PM
6	I don't know	12/12/2021 2:22 PM
7	Nothing that I can think of	12/10/2021 6:48 PM
8	Dont	12/10/2021 6:43 PM
9	Just continue working on it to work out the issues with it, I know it is new so it will take some time.	12/10/2021 6:35 PM
10	It could be fine tuned	12/10/2021 6:34 PM
11	make a spot where we can send pictures and activity Director dispatch	11/23/2021 8:21 PM
12	Nothing needs changed	11/20/2021 1:14 PM
13	Good as Is	11/20/2021 12:53 PM
14	When there is a notification, sometimes it is difficult to find where the notifications is to read.	11/20/2021 12:42 PM
15	NA	11/20/2021 12:02 PM
16	X	11/20/2021 12:00 PM
17	Offer online civilian classes.	11/20/2021 6:38 AM
18	Not sure	11/20/2021 5:04 AM
19	Put local weather conditions on it	11/20/2021 4:37 AM
20	Current inmate list	11/19/2021 8:37 PM
21	Nothing.	11/19/2021 8:25 PM
22	Doesn't need important	11/19/2021 8:13 PM
23	Not sure	11/19/2021 7:10 PM
24	I do not know	11/19/2021 6:56 PM
25	Getting everything out asap	11/19/2021 6:48 PM
26	No need to improve	11/19/2021 6:45 PM
27	No comment	11/19/2021 6:44 PM
28	Photos of persons arrested each week like the Warrenton app	11/19/2021 6:42 PM
29	I'd post more on the app vs Facebook. Families suffer when things get posted online and the suspect is innocent until proven guilty. Facebook court of law is rough.	11/19/2021 6:42 PM
30	Not sure	11/19/2021 6:41 PM
31	N/A	11/19/2021 6:40 PM

Montgomery County Sheriff's Office - Citizen Satisfaction Survey 2021

32	Not sure	11/19/2021 6:39 PM
33	Nothing	11/19/2021 6:39 PM
34	Too new to tell	11/19/2021 6:39 PM
35	Na	11/19/2021 6:37 PM
36	Na	11/19/2021 6:37 PM
37	NA	11/8/2021 11:15 PM
38	☺	11/6/2021 3:19 PM
39	Notifications of other community issues.	11/6/2021 11:09 AM
40	N/A	11/6/2021 8:40 AM
41	Need more time with the app	11/5/2021 10:18 PM
42	Loot box	11/5/2021 9:24 PM
43	put arrest info on it	11/5/2021 9:05 PM
44	Don't do so many updates everywhere. I see the same thing everywhere.	11/5/2021 8:48 PM
45	It's good	11/5/2021 8:10 PM
46	More news on crime	11/5/2021 7:25 PM

Q15 If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Answered: 39 Skipped: 59

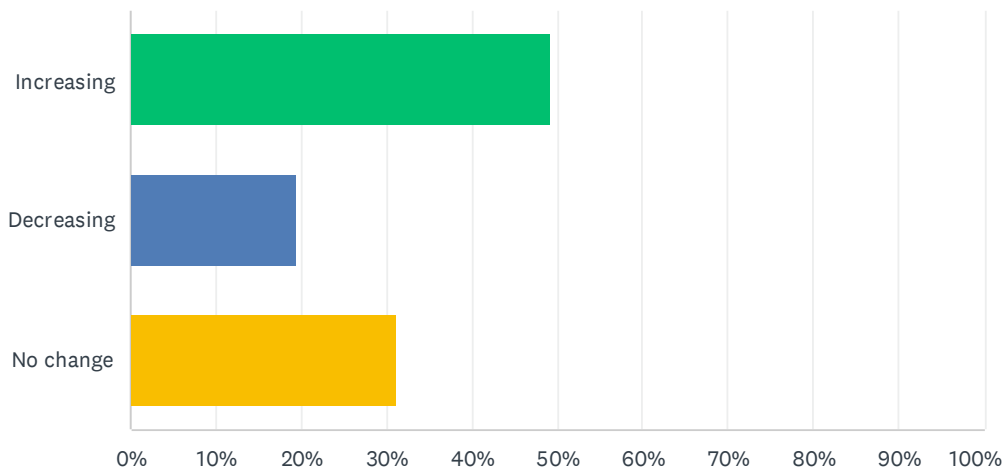
#	RESPONSES	DATE
1	No trouble	12/21/2021 5:20 PM
2	locks up occasionally using IphoneSE	12/13/2021 8:24 PM
3	Na	12/13/2021 6:54 PM
4	No problems	12/12/2021 11:19 PM
5	No problem	12/12/2021 9:55 PM
6	The messages I get from the app hardly work	12/12/2021 2:22 PM
7	Android	12/10/2021 6:48 PM
8	N/A	12/10/2021 6:43 PM
9	Android Samsung Galaxy Note20 5G	12/10/2021 6:35 PM
10	Samsung galaxy 9 i believe	12/10/2021 6:34 PM
11	na	11/23/2021 8:21 PM
12	NA	11/20/2021 1:14 PM
13	None	11/20/2021 12:53 PM
14	NA	11/20/2021 12:42 PM
15	X	11/20/2021 12:00 PM
16	None	11/20/2021 6:38 AM
17	Haven't had trouble	11/20/2021 4:37 AM
18	Nothing.	11/19/2021 8:25 PM
19	No issues	11/19/2021 8:13 PM
20	No problems	11/19/2021 6:56 PM
21	None	11/19/2021 6:48 PM
22	Have no problem with app and I have a iPhone 12 with iOS 15	11/19/2021 6:45 PM
23	No problem	11/19/2021 6:44 PM
24	None	11/19/2021 6:42 PM
25	None	11/19/2021 6:41 PM
26	N/a	11/19/2021 6:40 PM
27	No problems at all	11/19/2021 6:39 PM
28	Nothing	11/19/2021 6:39 PM
29	Na	11/19/2021 6:37 PM
30	Na	11/19/2021 6:37 PM

Montgomery County Sheriff's Office - Citizen Satisfaction Survey 2021

31	NA	11/8/2021 11:15 PM
32	No problem	11/6/2021 3:19 PM
33	N/A	11/6/2021 11:09 AM
34	N/A	11/6/2021 8:40 AM
35	No problem	11/5/2021 10:18 PM
36	It's having trouble running on my obama phone	11/5/2021 9:24 PM
37	na	11/5/2021 9:05 PM
38	N/A	11/5/2021 8:48 PM
39	None	11/5/2021 7:25 PM

Q16 What is your perception of crime in Montgomery County over the past year?

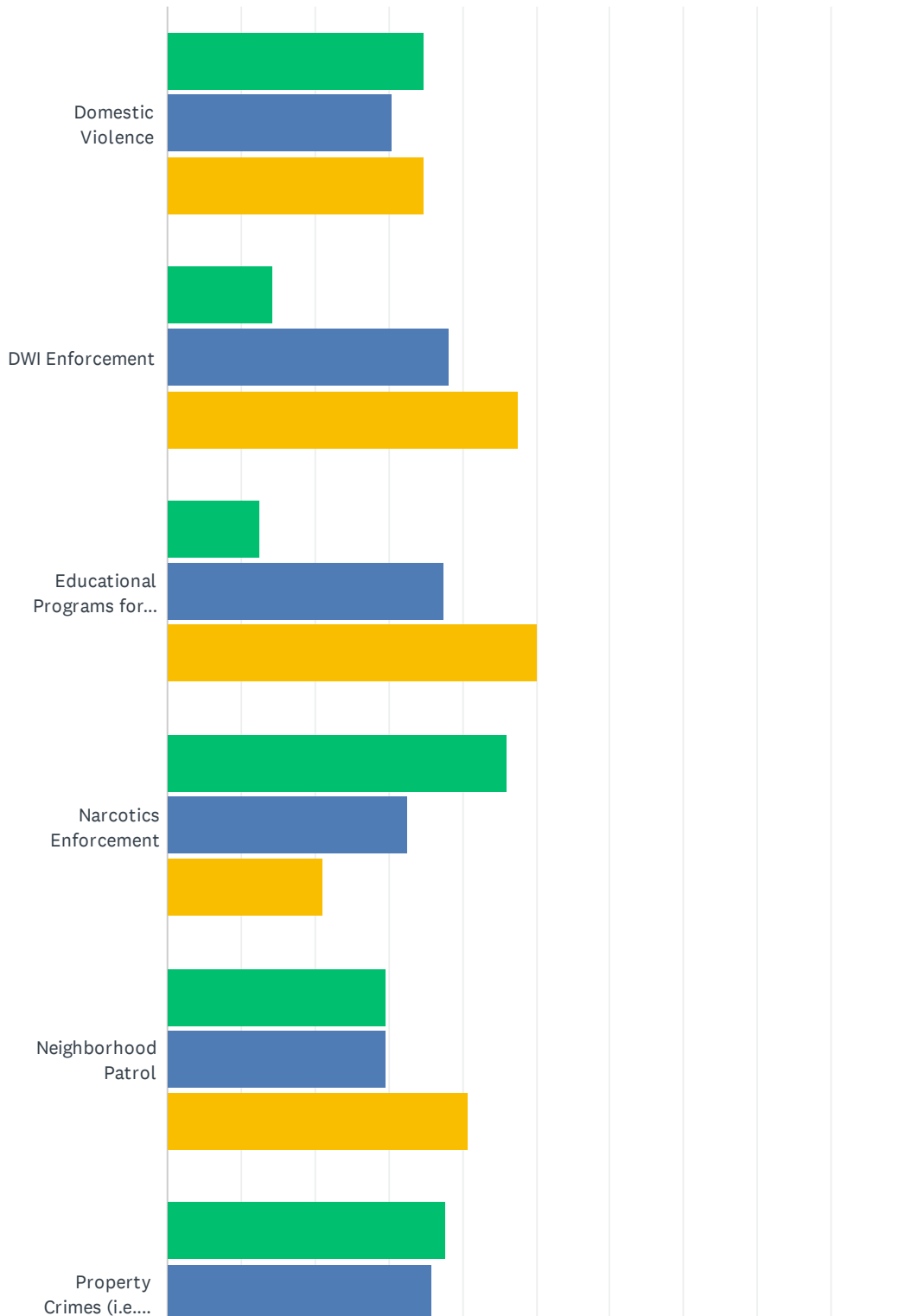
Answered: 77 Skipped: 21



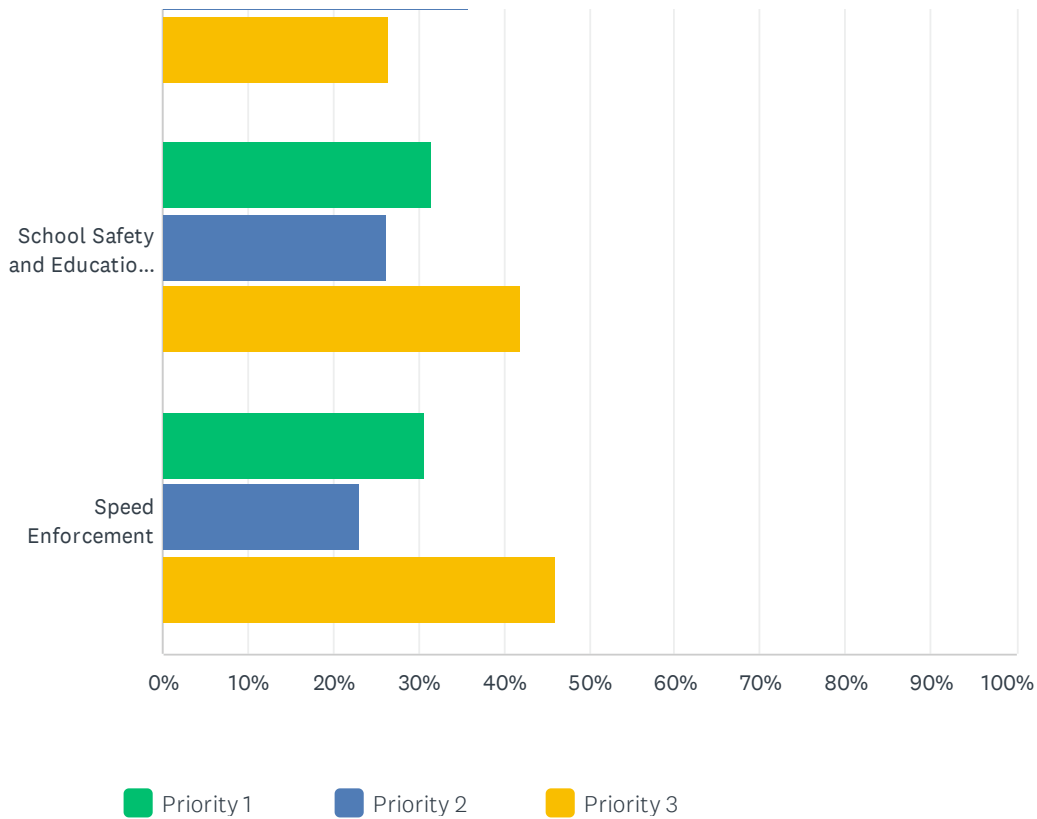
ANSWER CHOICES	RESPONSES	
Increasing	49.35%	38
Decreasing	19.48%	15
No change	31.17%	24
TOTAL		77

Q17 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 77 Skipped: 21



Montgomery County Sheriff's Office - Citizen Satisfaction Survey 2021

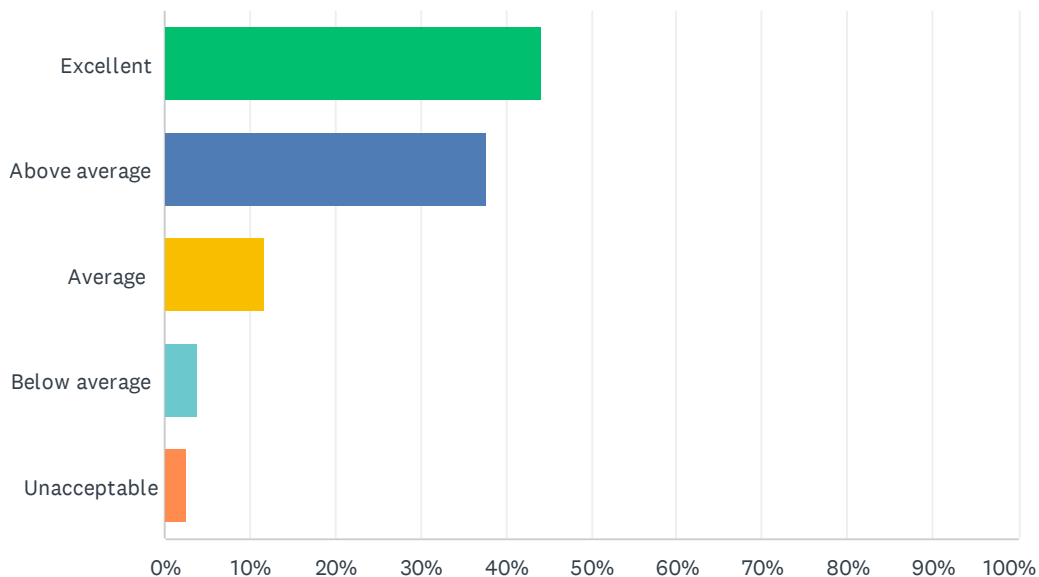


	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	34.78% 8	30.43% 7	34.78% 8	23	2.00
DWI Enforcement	14.29% 3	38.10% 8	47.62% 10	21	1.67
Educational Programs for the Citizens	12.50% 1	37.50% 3	50.00% 4	8	1.63
Narcotics Enforcement	46.15% 24	32.69% 17	21.15% 11	52	2.25
Neighborhood Patrol	29.63% 8	29.63% 8	40.74% 11	27	1.89
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	37.74% 20	35.85% 19	26.42% 14	53	2.11
School Safety and Education Programs	31.58% 6	26.32% 5	42.11% 8	19	1.89
Speed Enforcement	30.77% 4	23.08% 3	46.15% 6	13	1.85

#	OTHER (PLEASE EXPLAIN)	DATE
1	Difficult because domestic violence and school safety rank 3rd	12/10/2021 6:37 PM
2	especially in school zones	11/23/2021 8:22 PM
3	Speed enforcement	11/19/2021 6:52 PM
4	Patrolling the south end of the county with passing on double yellow line/speed	11/19/2021 6:47 PM
5	Online citizens classes for emergency response	11/5/2021 10:30 PM

Q18 How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Answered: 77 Skipped: 21



ANSWER CHOICES	RESPONSES	
Excellent	44.16%	34
Above average	37.66%	29
Average	11.69%	9
Below average	3.90%	3
Unacceptable	2.60%	2
TOTAL		77

Q19 What else would you like us to know about how we can improve customer service?

Answered: 46 Skipped: 52

#	RESPONSES	DATE
1	Nothing comes to mind	12/21/2021 5:22 PM
2	keep up the good work	12/13/2021 8:27 PM
3	I drove through on the interstate and met a deputy...Maskey? Very professional	12/13/2021 7:51 PM
4	Na	12/13/2021 7:48 PM
5	Na	12/13/2021 6:55 PM
6	Your job	12/13/2021 1:06 PM
7	Smile and wave	12/12/2021 9:57 PM
8	I don't know	12/12/2021 2:23 PM
9	Nothing	12/10/2021 6:45 PM
10	Follow up to 911 calls	12/10/2021 6:37 PM
11	actually take care of an issue	11/29/2021 11:54 AM
12	Craig is doing a great job.	11/26/2021 11:19 AM
13	.	11/25/2021 6:50 PM
14	Don't have an idea on this one	11/23/2021 8:22 PM
15	Nothing	11/20/2021 1:15 PM
16	No ideas	11/20/2021 12:55 PM
17	NA	11/20/2021 12:44 PM
18	X	11/20/2021 12:02 PM
19	Weekly or monthly flyer mailed or stuffed in with the advertisement flyers pumping up the sheriffs department personnel! Get to know them.	11/20/2021 6:43 AM
20	Nothing.	11/19/2021 8:26 PM
21	Speeding in school zones is a huge problem	11/19/2021 8:15 PM
22	Let us know about things that tie your hands as far as accomplishing your objectives. So we can help be part of a solution.	11/19/2021 7:13 PM
23	More Deputies to Patrol and answer calls	11/19/2021 6:58 PM
24	Getting information out as quickly as possible	11/19/2021 6:52 PM
25	I'm going to say that I have nothing on how to improve customer service	11/19/2021 6:49 PM
26	Continue doing after hours business checks	11/19/2021 6:47 PM
27	Ride alongside for high school juniors and seniors. To promote law enforcement careers	11/19/2021 6:44 PM
28	N/A	11/19/2021 6:43 PM
29	Keep doing what you are doing	11/19/2021 6:42 PM
30	What haven't you done already?	11/19/2021 6:42 PM

Montgomery County Sheriff's Office - Citizen Satisfaction Survey 2021

31	You don't really want to know	11/19/2021 6:41 PM
32	Na	11/19/2021 6:38 PM
33	Stop by all business, even if just walk in say hello make sure people on interstate businesses are ok	11/9/2021 6:44 PM
34	NA	11/8/2021 11:16 PM
35	Being more visible	11/7/2021 1:38 AM
36	Let us know of how our community can help...volunteer or career opportunities.	11/6/2021 11:11 AM
37	Stay positive	11/6/2021 8:42 AM
38	N/A	11/6/2021 8:41 AM
39	Nothing	11/5/2021 10:43 PM
40	Mail outs of positions and job descriptions.	11/5/2021 10:30 PM
41	Fire the municipal police departments	11/5/2021 9:25 PM
42	nothing. you guys are doing a great job.	11/5/2021 9:07 PM
43	Be our county LAW ENFORCEMENT	11/5/2021 8:50 PM
44	None	11/5/2021 7:26 PM
45	Id say do more drive arounds at diff, hours of the night, probaly catch more drugs and thefts	11/5/2021 7:19 PM
46	Nothing	11/3/2021 12:56 PM

MONTGOMERY COUNTY SHERIFF'S OFFICE

INDIVIDUAL ANSWERS

#1

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, November 03, 2021 10:22:05 AM
Last Modified: Wednesday, November 03, 2021 11:55:40 AM
Time Spent: 01:33:35
IP Address: 24.182.156.46

Page 1

Q1 **Middletown**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Traffic Alerts

Q11

What do you like least about the app?

Weather Alerts to often

Q12

Easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 3

Narcotics Enforcement

Priority 1

School Safety and Education Programs

Priority 2

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Nothing

#2

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 5:44:25 PM
Last Modified: Friday, November 05, 2021 5:44:46 PM
Time Spent: 00:00:20
IP Address: 172.221.192.88

Page 1

Q1

Wellsville

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

Yes

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Respondent skipped this question
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#3

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 6:14:27 PM
Last Modified: Friday, November 05, 2021 6:18:33 PM
Time Spent: 00:04:06
IP Address: 104.245.137.111

Page 1

Q1 **New Florence**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 1

Neighborhood Patrol

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Q18

Average

How would you rate the overall performance of the Sheriff's Office and the staff we employeee?

Q19

What else would you like us to know about how we can improve customer service?

Id say do more drive arounds at diff, hours of the night, probaly catch more drugs and thefts

#4

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 6:22:34 PM
Last Modified: Friday, November 05, 2021 6:26:16 PM
Time Spent: 00:03:41
IP Address: 198.153.91.83

Page 1

Q1 **New Florence**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Traffic updates

Q11

What do you like least about the app?

Repeats a lot

Q12

Easy

How easy or difficult is the app to use?

Q13

4

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

More news on crime

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

None

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 3

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

None

#5

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 6:27:07 PM
Last Modified: Friday, November 05, 2021 6:27:46 PM
Time Spent: 00:00:39
IP Address: 104.182.73.159

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **No**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#6

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 7:07:02 PM
Last Modified: Friday, November 05, 2021 7:10:14 PM
Time Spent: 00:03:11
IP Address: 107.77.207.200

Page 1

Q1

Wellsville

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

Yes

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Above average

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Agree

The deputy(s) I had contact with showed concern for my safety.

Q5

Neither agree nor disagree

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7 **Neither agree nor disagree**

The deputy(s) I had contact with was courteous and professional.

Q8 **Agree**

The deputy(s) I had contact with treated me with respect.

Page 4

Q9 **Yes**

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Informative

Q11

What do you like least about the app?

Nothing yet

Q12 **Very easy**

How easy or difficult is the app to use?

Q13 **5**

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

It's good

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 1

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#7

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 7:41:43 PM
Last Modified: Friday, November 05, 2021 7:50:13 PM
Time Spent: 00:08:29
IP Address: 68.184.237.44

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Everything

Q11

What do you like least about the app?

Too many alerts.

Q12

Very easy

How easy or difficult is the app to use?

Q13

3

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Don't do so many updates everywhere. I see the same thing everywhere.

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

N/A

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 3

Narcotics Enforcement

Priority 2

Speed Enforcement

Priority 1

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Be our county LAW ENFORCEMENT

#8

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 8:01:46 PM
Last Modified: Friday, November 05, 2021 8:07:24 PM
Time Spent: 00:05:38
IP Address: 75.133.163.171

Page 1

Q1

Bellflower

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

Yes

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Above average

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Strongly agree

The deputy(s) I had contact with showed concern for my safety.

Q5

Strongly agree

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Strongly agree

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

the sheriff's report and the traffic hazard warnings

Q11

What do you like least about the app?

nothing, it is all great

Q12

Easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

put arrest info on it

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

na

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 3

Neighborhood Patrol

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

nothing. you guys are doing a great job.

#9

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 8:20:45 PM
Last Modified: Friday, November 05, 2021 8:25:10 PM
Time Spent: 00:04:24
IP Address: 170.52.55.50

Page 1

Q1 **Buell**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Unacceptable**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Neither agree nor disagree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Neither agree nor disagree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly disagree**

The deputy(s) I had contact with made me feel comfortable

Q7 **Neither agree nor disagree**

The deputy(s) I had contact with was courteous and professional.

Q8 **Agree**

The deputy(s) I had contact with treated me with respect.

Page 4

Q9 **Yes**

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

The constant notifications

Q11

What do you like least about the app?

Information

Q12 **Easy**

How easy or difficult is the app to use?

Q13 **3**

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Loot box

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

It's having trouble running on my obama phone

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 2

Neighborhood Patrol

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Q18

Below average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Fire the municipal police departments

#10

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 8:37:49 PM
Last Modified: Friday, November 05, 2021 8:42:20 PM
Time Spent: 00:04:31
IP Address: 96.45.26.18

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Easy

How easy or difficult is the app to use?

Q13

3

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

School Safety and Education Programs

Priority 1

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#11

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 9:29:30 PM
Last Modified: Friday, November 05, 2021 9:30:02 PM
Time Spent: 00:00:32
IP Address: 107.77.206.194

Page 1

Q1 **Buell**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Respondent skipped this question
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#12

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 9:13:56 PM
Last Modified: Friday, November 05, 2021 9:30:11 PM
Time Spent: 00:16:14
IP Address: 97.85.210.98

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Road reports and weather warning

Q11

What do you like least about the app?

Nothing

Q12

Easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Need more time with the app

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

No problem

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Educational Programs for the Citizens

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Other (please explain):

Online citizens classes for emergency response

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Mail outs of positions and job descriptions.

#13

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 9:41:14 PM
Last Modified: Friday, November 05, 2021 9:43:21 PM
Time Spent: 00:02:07
IP Address: 172.56.12.186

Page 1

Q1 **Mineola**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 2

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employeee?

Q19

What else would you like us to know about how we can improve customer service?

Nothing

#14

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 9:44:21 PM
Last Modified: Friday, November 05, 2021 9:47:21 PM
Time Spent: 00:02:59
IP Address: 66.189.231.9

Page 1

Q1

Montgomery City

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	No
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

School Safety and Education Programs

Priority 3

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#15

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 10:44:20 PM
Last Modified: Friday, November 05, 2021 10:45:33 PM
Time Spent: 00:01:12
IP Address: 162.254.128.127

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#16

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 11:21:47 PM
Last Modified: Friday, November 05, 2021 11:27:10 PM
Time Spent: 00:05:22
IP Address: 24.171.88.14

Page 1

Q1 **Visitor**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Neither agree nor disagree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Neither agree nor disagree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Unsure

How easy or difficult is the app to use?

Q13

1

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Speed Enforcement

Priority 3

Q18

Average

How would you rate the overall performance of the Sheriff's Office and the staff we employeee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#17

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 06, 2021 1:55:37 AM
Last Modified: Saturday, November 06, 2021 1:57:05 AM
Time Spent: 00:01:28
IP Address: 98.22.15.26

Page 1

Q1 **Middletown**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Disagree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#18

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 06, 2021 4:22:53 AM
Last Modified: Saturday, November 06, 2021 4:24:37 AM
Time Spent: 00:01:44
IP Address: 74.119.4.121

Page 1

Q1 **Visitor**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **No**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	No
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Educational Programs for the Citizens

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#19

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 06, 2021 6:10:16 AM
Last Modified: Saturday, November 06, 2021 6:15:19 AM
Time Spent: 00:05:03
IP Address: 166.182.83.91

Page 1

Q1 **Buell**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 2

DWI Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#20

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 06, 2021 7:38:25 AM
Last Modified: Saturday, November 06, 2021 7:40:36 AM
Time Spent: 00:02:10
IP Address: 24.241.66.234

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Everything

Q11

What do you like least about the app?

N/A

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

N/A

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

N/A

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 2

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

N/A

#21

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 06, 2021 7:34:42 AM
Last Modified: Saturday, November 06, 2021 7:41:46 AM
Time Spent: 00:07:04
IP Address: 98.22.15.26

Page 1

Q1 **Middletown**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

All the information in one spot.

Q11

What do you like least about the app?

Loads slow.....probably my user system.

Q12

Very easy

How easy or difficult is the app to use?

Q13

4

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Speed Enforcement

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Stay positive

#22

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 06, 2021 10:05:11 AM
Last Modified: Saturday, November 06, 2021 10:11:22 AM
Time Spent: 00:06:10
IP Address: 107.77.206.172

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **No**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
Notifications of issues

Q11
What do you like least about the app?
Would like instant notifications of thefts or other issues of community awareness.

Q12	Easy
How easy or difficult is the app to use?	

Q13	5
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14
How could we improve the mobile app?
Notifications of other community issues.

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

N/A

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 2

Neighborhood Patrol

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Let us know of how our community can help...volunteer or career opportunities.

#23

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 06, 2021 2:13:37 PM
Last Modified: Saturday, November 06, 2021 2:20:24 PM
Time Spent: 00:06:47
IP Address: 97.85.216.40

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

The road closer

Q11

What do you like least about the app?

It's all good

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

😊

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

No problem

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

School Safety and Education Programs

Priority 1

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#24

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 06, 2021 6:52:49 PM
Last Modified: Saturday, November 06, 2021 6:56:06 PM
Time Spent: 00:03:16
IP Address: 98.22.8.212

Page 1

Q1 **Middletown**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#25

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, November 07, 2021 1:32:26 AM
Last Modified: Sunday, November 07, 2021 1:37:51 AM
Time Spent: 00:05:25
IP Address: 104.182.73.153

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Neither agree nor disagree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Neither agree nor disagree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Disagree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Neither agree nor disagree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 3

Narcotics Enforcement

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Q18

Average

How would you rate the overall performance of the Sheriff's Office and the staff we employeee?

Q19

What else would you like us to know about how we can improve customer service?

Being more visible

#26

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, November 08, 2021 4:03:50 PM
Last Modified: Monday, November 08, 2021 4:07:03 PM
Time Spent: 00:03:13
IP Address: 162.254.128.127

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Timely traffic info

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Easy

How easy or difficult is the app to use?

Q13

4

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 3

Neighborhood Patrol

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#27

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, November 08, 2021 5:53:44 PM
Last Modified: Monday, November 08, 2021 5:57:40 PM
Time Spent: 00:03:55
IP Address: 71.10.203.151

Page 1

Q1

Wellsville

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

Yes,

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

No

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
info

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Easy
How easy or difficult is the app to use?	

Q13	4
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Neighborhood Patrol

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

School Safety and Education Programs

Priority 3

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#28

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, November 08, 2021 6:46:16 PM
Last Modified: Monday, November 08, 2021 6:49:41 PM
Time Spent: 00:03:25
IP Address: 172.56.12.103

Page 1

Q1 **Danville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

School Safety and Education Programs

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employeee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#29

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, November 08, 2021 11:11:37 PM
Last Modified: Monday, November 08, 2021 11:15:43 PM
Time Spent: 00:04:05
IP Address: 98.21.137.188

Page 1

Q1

Middletown

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

Yes

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Above average

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Agree

The deputy(s) I had contact with showed concern for my safety.

Q5

Agree

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Agree

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Traffic Alerts

Q11

What do you like least about the app?

NA

Q12

Easy

How easy or difficult is the app to use?

Q13

4

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

NA

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

NA

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

School Safety and Education Programs

Priority 3

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

NA

#30

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, November 09, 2021 6:38:05 PM
Last Modified: Tuesday, November 09, 2021 6:44:02 PM
Time Spent: 00:05:56
IP Address: 107.77.210.155

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Neither agree nor disagree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 3

Narcotics Enforcement

Priority 2

Neighborhood Patrol

Priority 1

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Stop by all business, even if just walk in say hello make sure people on interstate businesses are ok

#31

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:35:30 PM
Last Modified: Friday, November 19, 2021 6:38:01 PM
Time Spent: 00:02:30
IP Address: 68.184.237.61

Page 1

Q1 **Visitor**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Resources and updates

Q11

What do you like least about the app?

Na

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Na

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Na

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 2

Neighborhood Patrol

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#32

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:35:25 PM
Last Modified: Friday, November 19, 2021 6:38:21 PM
Time Spent: 00:02:56
IP Address: 74.119.6.219

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Traffic issue notifications

Q11

What do you like least about the app?

Na

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Na

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Na

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 1

Neighborhood Patrol

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Na

#33

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:36:06 PM
Last Modified: Friday, November 19, 2021 6:39:23 PM
Time Spent: 00:03:17
IP Address: 24.241.65.81

Page 1

Q1

Wellsville

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	
If yes, what do you like most about the app?	
Road closures	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Easy
How easy or difficult is the app to use?	

Q13	3
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 1

Narcotics Enforcement

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Q18

Average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#34

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:36:08 PM
Last Modified: Friday, November 19, 2021 6:40:49 PM
Time Spent: 00:04:40
IP Address: 166.182.85.30

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **No**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10

If yes, what do you like most about the app?

ALL THE UPDATES

Q11

What do you like least about the app?

Nothing

Q12	Very easy
How easy or difficult is the app to use?	

Q13	5
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14

How could we improve the mobile app?

Nothing

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Nothing

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement	Priority 2
Narcotics Enforcement	Priority 1
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#35

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:35:27 PM
Last Modified: Friday, November 19, 2021 6:41:02 PM
Time Spent: 00:05:35
IP Address: 107.77.169.1

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Too new to tell at this time

Q11

What do you like least about the app?

Too new to tell at this time

Q12

Unsure

How easy or difficult is the app to use?

Q13

3

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Too new to tell

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Speed Enforcement

Priority 3

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

You don't really want to know

#36

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:39:51 PM
Last Modified: Friday, November 19, 2021 6:41:35 PM
Time Spent: 00:01:44
IP Address: 166.137.83.13

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Easy

How easy or difficult is the app to use?

Q13

4

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 2

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employeee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#37

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:37:21 PM
Last Modified: Friday, November 19, 2021 6:42:03 PM
Time Spent: 00:04:42
IP Address: 107.115.207.19

Page 1

Q1

Montgomery City

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
Public notices

Q11
What do you like least about the app?
N/A

Q12	Very easy
How easy or difficult is the app to use?	

Q13	5
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14
How could we improve the mobile app?
Not sure

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

No problems at all

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 2

Neighborhood Patrol

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Keep doing what you are doing

#38

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:39:15 PM
Last Modified: Friday, November 19, 2021 6:42:19 PM
Time Spent: 00:03:03
IP Address: 107.77.207.194

Page 1

Q1 **Danville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Traffic alerts

Q11

What do you like least about the app?

Nothing to dislike

Q12

Easy

How easy or difficult is the app to use?

Q13

3

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Not sure

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

None

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Speed Enforcement

Priority 1

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#39

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:36:12 PM
Last Modified: Friday, November 19, 2021 6:42:21 PM
Time Spent: 00:06:08
IP Address: 166.137.83.51

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

News

Q11

What do you like least about the app?

Weather

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

I'd post more on the app vs Facebook. Families suffer when things get posted online and the suspect is innocent until proven guilty. Facebook court of law is rough.

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 1

DWI Enforcement

Priority 2

Speed Enforcement

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

What haven't you done already?

#40

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:37:33 PM
Last Modified: Friday, November 19, 2021 6:43:29 PM
Time Spent: 00:05:56
IP Address: 166.205.124.32

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

The information it provided

Q11

What do you like least about the app?

N/a

Q12

Easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

N/A

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

N/a

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Educational Programs for the Citizens

Priority 3

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

N/A

#41

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:39:11 PM
Last Modified: Friday, November 19, 2021 6:44:02 PM
Time Spent: 00:04:51
IP Address: 66.189.231.77

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Traffic and emergency updates

Q11

What do you like least about the app?

Unimportant notifications.... stay safe for deer season, blah blah blah

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Photos of persons arrested each week like the Warrenton app

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

None

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 1

Neighborhood Patrol

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Ride alongside for high school juniors and seniors. To promote law enforcement careers

#42

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:39:55 PM
Last Modified: Friday, November 19, 2021 6:45:58 PM
Time Spent: 00:06:03
IP Address: 107.77.207.203

Page 1

Q1

Mineola

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
Location of incident

Q11
What do you like least about the app?
Want to know if subject around our farm

Q12	Easy
How easy or difficult is the app to use?	

Q13	5
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14
How could we improve the mobile app?
No comment

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

No problem

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 2

Neighborhood Patrol

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#43

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:44:32 PM
Last Modified: Friday, November 19, 2021 6:47:24 PM
Time Spent: 00:02:52
IP Address: 108.237.104.237

Page 1

Q1

Wellsville

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	No
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 2

DWI Enforcement

Priority 1

Neighborhood Patrol

Priority 3

Q18

Average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#44

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:39:30 PM
Last Modified: Friday, November 19, 2021 6:47:25 PM
Time Spent: 00:07:54
IP Address: 107.117.172.7

Page 1

Q1

Big Springs

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
Seeing the traffic/lane closures

Q11
What do you like least about the app?
Havent found anything yet

Q12	Easy
How easy or difficult is the app to use?	

Q13	5
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Speed Enforcement

Priority 3

Other (please explain):

Patrolling the south end of the county with passing on double yellow line/speed

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Continue doing after hours business checks

#45

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:41:42 PM
Last Modified: Friday, November 19, 2021 6:48:30 PM
Time Spent: 00:06:47
IP Address: 166.205.124.5

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

The notifications on traffic hazards and able to view the sheriffs report sooner than waiting for the paper

Q11

What do you like least about the app?

I have no problem with the app

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

No need to improve

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Have no problem with app and I have a iPhone 12 with iOS 15

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Educational Programs for the Citizens

Priority 2

Neighborhood Patrol

Priority 1

School Safety and Education Programs

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

I'm going to say that I have nothing on how to improve customer service

#46

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:51:53 PM
Last Modified: Friday, November 19, 2021 6:52:10 PM
Time Spent: 00:00:17
IP Address: 66.181.216.209

Page 1

Q1 **Visitor**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Respondent skipped this question
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#47

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:43:17 PM
Last Modified: Friday, November 19, 2021 6:52:13 PM
Time Spent: 00:08:55
IP Address: 107.129.43.19

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **No**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
Getting the information from your department quickly

Q11
What do you like least about the app?
Some time it is slow to get news or area where it

Q12	Easy
How easy or difficult is the app to use?	

Q13	4
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14
How could we improve the mobile app?
Getting everything out asap

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

None

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 1

Narcotics Enforcement

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Other (please explain):

Speed enforcement

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Getting information out as quickly as possible

#48

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:54:32 PM
Last Modified: Friday, November 19, 2021 6:58:17 PM
Time Spent: 00:03:44
IP Address: 74.119.4.34

Page 1

Q1

Montgomery City

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
Notification of Active Incidents/Hazards

Q11
What do you like least about the app?
Nothing so far

Q12	Very easy
How easy or difficult is the app to use?	

Q13	5
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14
How could we improve the mobile app?
I do not know

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

No problems

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement	Priority 3
Neighborhood Patrol	Priority 2
School Safety and Education Programs	Priority 1

Q18

Average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

More Deputies to Patrol and answer calls

#49

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 7:05:39 PM
Last Modified: Friday, November 19, 2021 7:13:01 PM
Time Spent: 00:07:22
IP Address: 74.119.6.106

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Updates on incidents happening currently. Regarding traffic and road hazards.

Q11

What do you like least about the app?

I have no problems.

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Not sure

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 3

DWI Enforcement

Priority 2

Narcotics Enforcement

Priority 1

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Let us know about things that tie your hands as far as accomplishing your objectives. So we can help be part of a solution.

#50

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 7:18:15 PM
Last Modified: Friday, November 19, 2021 7:19:45 PM
Time Spent: 00:01:29
IP Address: 107.77.206.109

Page 1

Q1

Wellsville

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
Alerts

Q11
What do you like least about the app?
Nothing

Q12	Easy
How easy or difficult is the app to use?	

Q13	3
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#51

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 7:31:33 PM
Last Modified: Friday, November 19, 2021 7:35:29 PM
Time Spent: 00:03:55
IP Address: 198.153.91.189

Page 1

Q1 **New Florence**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Traffic info

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Very easy

How easy or difficult is the app to use?

Q13

4

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 3

Narcotics Enforcement

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#52

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 8:01:20 PM
Last Modified: Friday, November 19, 2021 8:01:58 PM
Time Spent: 00:00:37
IP Address: 98.16.112.213

Page 1

Q1

Middletown

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

Yes

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Respondent skipped this question
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#53

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 8:09:52 PM
Last Modified: Friday, November 19, 2021 8:14:55 PM
Time Spent: 00:05:02
IP Address: 35.129.21.240

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Being aware of local news

Q11

What do you like least about the app?

I like it all

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Doesn't need important

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

No issues

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Speeding in school zones is a huge problem

#54

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 8:22:59 PM
Last Modified: Friday, November 19, 2021 8:26:03 PM
Time Spent: 00:03:04
IP Address: 68.119.243.103

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Notifications

Q11

What do you like least about the app?

Nothing.

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Nothing.

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Nothing.

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement	Priority 2
Educational Programs for the Citizens	Priority 3
School Safety and Education Programs	Priority 1

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Nothing.

#55

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 6:51:53 PM
Last Modified: Friday, November 19, 2021 8:29:28 PM
Time Spent: 01:37:35
IP Address: 66.181.216.209

Page 1

Q1 **Visitor**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Respondent skipped this question
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#56

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 8:35:23 PM
Last Modified: Friday, November 19, 2021 8:38:19 PM
Time Spent: 00:02:56
IP Address: 166.137.83.65

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

The public safety notifications

Q11

What do you like least about the app?

Needs a list of current inmates

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Current inmate list

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 2

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#57

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 9:08:29 PM
Last Modified: Friday, November 19, 2021 9:10:48 PM
Time Spent: 00:02:18
IP Address: 75.50.254.211

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 1

Neighborhood Patrol

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employeee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#58

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 10:55:14 PM
Last Modified: Friday, November 19, 2021 10:57:09 PM
Time Spent: 00:01:55
IP Address: 198.153.91.84

Page 1

Q1

McKittrick

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#59

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 20, 2021 4:29:38 AM
Last Modified: Saturday, November 20, 2021 4:39:03 AM
Time Spent: 00:09:25
IP Address: 35.129.21.104

Page 1

Q1

Wellsville

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
Keeping the public updated on road hazards and accidents

Q11
What do you like least about the app?
Haven't found anything I dislike

Q12	Easy
How easy or difficult is the app to use?	

Q13	4
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14
How could we improve the mobile app?
Put local weather conditions on it

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Haven't had trouble

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 2

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#60

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 20, 2021 4:58:58 AM
Last Modified: Saturday, November 20, 2021 5:06:08 AM
Time Spent: 00:07:09
IP Address: 174.209.228.59

Page 1

Q1

High Hill

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
Traffic alerts

Q11
What do you like least about the app?
I like it all, very informative

Q12	Very easy
How easy or difficult is the app to use?	

Q13	5
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14
How could we improve the mobile app?
Not sure

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 1

DWI Enforcement

Priority 3

Neighborhood Patrol

Priority 2

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#61

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 20, 2021 6:31:54 AM
Last Modified: Saturday, November 20, 2021 6:43:29 AM
Time Spent: 00:11:35
IP Address: 107.77.209.234

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **No**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
Traffic

Q11
What do you like least about the app?
Two many choices that don't pertain to me

Q12	Very easy
How easy or difficult is the app to use?	

Q13	5
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14
How could we improve the mobile app?
Offer online civilian classes.

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

None

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Educational Programs for the Citizens

Priority 1

Neighborhood Patrol

Priority 2

School Safety and Education Programs

Priority 3

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Weekly or monthly flyer mailed or stuffed in with the advertisement flyers pumping up the sheriffs department personnel! Get to know them.

#62

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 20, 2021 11:56:54 AM
Last Modified: Saturday, November 20, 2021 12:01:30 PM
Time Spent: 00:04:35
IP Address: 107.129.40.14

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Neither agree nor disagree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Neither agree nor disagree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Disagree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Traffic alerts

Q11

What do you like least about the app?

Z

Q12

Very easy

How easy or difficult is the app to use?

Q13

3

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

X

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

X

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 3

Neighborhood Patrol

Priority 2

Speed Enforcement

Priority 1

Q18

Average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

X

#63

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 20, 2021 11:59:51 AM
Last Modified: Saturday, November 20, 2021 12:02:23 PM
Time Spent: 00:02:32
IP Address: 98.21.137.188

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Sheriff's Reports

Q11

What do you like least about the app?

NA

Q12

Easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

NA

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

School Safety and Education Programs

Priority 1

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#64

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 20, 2021 12:38:07 PM
Last Modified: Saturday, November 20, 2021 12:43:47 PM
Time Spent: 00:05:40
IP Address: 107.77.210.69

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **No**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
Keep the citizens updated

Q11
What do you like least about the app?
Nothing. I really like the app. It is a great communication resource.

Q12	Easy
How easy or difficult is the app to use?	

Q13	5
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14
How could we improve the mobile app?
When there is a notification, sometimes it is difficult to find where the notifications is to read.

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

NA

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement	Priority 1
Neighborhood Patrol	Priority 3
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	Priority 2

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

NA

#65

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 20, 2021 12:49:56 PM
Last Modified: Saturday, November 20, 2021 12:54:39 PM
Time Spent: 00:04:43
IP Address: 198.153.83.165

Page 1

Q1

Big Springs

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
Up to date information

Q11
What do you like least about the app?
No complaints

Q12	Very easy
How easy or difficult is the app to use?	

Q13	5
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14
How could we improve the mobile app?
Good as is

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

None

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 3

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

No ideas

#66

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, November 20, 2021 1:11:14 PM
Last Modified: Saturday, November 20, 2021 1:15:03 PM
Time Spent: 00:03:48
IP Address: 216.106.64.253

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Alert notifications

Q11

What do you like least about the app?

Nothing

Q12

Easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Nothing needs changed

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

NA

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Nothing

#67

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, November 23, 2021 4:38:20 AM
Last Modified: Tuesday, November 23, 2021 4:39:15 AM
Time Spent: 00:00:55
IP Address: 107.77.209.99

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Disagree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#68

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, November 23, 2021 12:43:00 PM
Last Modified: Tuesday, November 23, 2021 12:45:07 PM
Time Spent: 00:02:07
IP Address: 107.77.210.4

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Neither agree nor disagree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Neither agree nor disagree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Easy

How easy or difficult is the app to use?

Q13

3

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 3

Neighborhood Patrol

Priority 1

School Safety and Education Programs

Priority 2

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#69

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, November 23, 2021 8:08:44 PM
Last Modified: Tuesday, November 23, 2021 8:09:12 PM
Time Spent: 00:00:28
IP Address: 104.245.137.164

Page 1

Q1

New Florence

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

Yes

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Respondent skipped this question
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#70

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, November 23, 2021 8:17:56 PM
Last Modified: Tuesday, November 23, 2021 8:22:09 PM
Time Spent: 00:04:13
IP Address: 104.28.104.52

Page 1

Q1

Wellsville

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
all of it raymond miller

Q11
What do you like least about the app?
it all god i love it

Q12	Very easy
How easy or difficult is the app to use?	

Q13	5
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14
How could we improve the mobile app?
make a spot where we can send pictures and activity Director dispatch

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

na

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 1

Speed Enforcement

Priority 3

Other (please explain):

especially in school zones

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Don't have an idea on this one

#71

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, November 24, 2021 7:41:36 PM
Last Modified: Wednesday, November 24, 2021 7:42:56 PM
Time Spent: 00:01:20
IP Address: 68.184.236.173

Page 1

Q1

Montgomery City

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	No
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Speed Enforcement

Priority 2

Q18

Below average

How would you rate the overall performance of the Sheriff's Office and the staff we employeee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#72

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Thursday, November 25, 2021 6:33:41 PM
Last Modified: Thursday, November 25, 2021 6:49:58 PM
Time Spent: 00:16:17
IP Address: 69.29.8.56

Page 1

Q1 **High Hill**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 3

Neighborhood Patrol

Priority 1

Speed Enforcement

Priority 2

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

.

#73

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 26, 2021 11:16:36 AM
Last Modified: Friday, November 26, 2021 11:18:34 AM
Time Spent: 00:01:57
IP Address: 71.30.74.250

Page 1

Q1

Middletown

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	No
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 2

Neighborhood Patrol

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employeee?

Q19

What else would you like us to know about how we can improve customer service?

Craig is doing a great job.

#74

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, November 29, 2021 10:24:52 AM
Last Modified: Monday, November 29, 2021 10:25:17 AM
Time Spent: 00:00:25
IP Address: 107.77.208.145

Page 1

Q1 **Danville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **No**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#75

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, November 29, 2021 11:51:03 AM
Last Modified: Monday, November 29, 2021 11:53:35 AM
Time Spent: 00:02:32
IP Address: 144.253.114.14

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Below average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Disagree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Disagree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Disagree**

The deputy(s) I had contact with made me feel comfortable

Q7 Neither agree nor disagree

The deputy(s) I had contact with was courteous and professional.

Q8 Neither agree nor disagree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9 No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10 Respondent skipped this question

If yes, what do you like most about the app?

Q11 Respondent skipped this question

What do you like least about the app?

Q12 Respondent skipped this question

How easy or difficult is the app to use?

Q13 Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14 Respondent skipped this question

How could we improve the mobile app?

Q15 Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 3

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Q18

Below average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

actually take care of an issue

#76

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, December 03, 2021 10:38:39 AM
Last Modified: Friday, December 03, 2021 10:39:03 AM
Time Spent: 00:00:23
IP Address: 96.35.180.78

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Respondent skipped this question
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#77

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, December 10, 2021 6:31:23 PM
Last Modified: Friday, December 10, 2021 6:31:56 PM
Time Spent: 00:00:32
IP Address: 104.245.218.241

Page 1

Q1 **Jonesburg**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **No**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#78

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 19, 2021 10:18:17 PM
Last Modified: Friday, December 10, 2021 6:32:47 PM
Time Spent: Over a week
IP Address: 104.182.74.144

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#79

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, December 10, 2021 6:30:46 PM
Last Modified: Friday, December 10, 2021 6:36:57 PM
Time Spent: 00:06:11
IP Address: 98.22.223.94

Page 1

Q1 **Bellflower**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7 **Neither agree nor disagree**

The deputy(s) I had contact with was courteous and professional.

Q8 **Agree**

The deputy(s) I had contact with treated me with respect.

Page 4

Q9 **Yes**

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

The push notifications so that I always know what is going on with traffic, storms or whatever else is going on in the area.

Q11

What do you like least about the app?

Sometimes it has a difficult time loaded or just won't load and I have to restart the app.

Q12 **Easy**

How easy or difficult is the app to use?

Q13 **3**

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Just continue working on it to work out the issues with it, I know it is new so it will take some time.

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Android Samsung Galaxy Note20 5G

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Educational Programs for the Citizens

Priority 3

Neighborhood Patrol

Priority 1

School Safety and Education Programs

Priority 2

Q18

Average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#80

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, December 10, 2021 6:31:00 PM
Last Modified: Friday, December 10, 2021 6:37:12 PM
Time Spent: 00:06:11
IP Address: 108.237.105.128

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Below average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Neither agree nor disagree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Neither agree nor disagree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Dont

Q11

What do you like least about the app?

Its hard to find where you need to located information

Q12

Difficult

How easy or difficult is the app to use?

Q13

3

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

It could be fine tuned

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Samsung galaxy 9 i believe

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

School Safety and Education Programs

Priority 3

Other (please explain):

Difficult because domestic violence and school safety rank 3rd

Q18

Average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Follow up to 911 calls

#81

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, December 10, 2021 6:39:44 PM
Last Modified: Friday, December 10, 2021 6:45:01 PM
Time Spent: 00:05:16
IP Address: 108.237.106.54

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Traffic updates are amazing. Frankly, what's not to like? Very informative.

Q11

What do you like least about the app?

Nothing

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Dont

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

N/A

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement	Priority 3
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	Priority 1
School Safety and Education Programs	Priority 2

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Nothing

#82

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, December 10, 2021 6:43:57 PM
Last Modified: Friday, December 10, 2021 6:50:31 PM
Time Spent: 00:06:34
IP Address: 35.129.21.104

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **No**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10
If yes, what do you like most about the app?
It keeps road traffic and weather to keep us all safe

Q11
What do you like least about the app?
Nothing that I can find wrong

Q12	Very easy
How easy or difficult is the app to use?	

Q13	5
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14
How could we improve the mobile app?
Nothing that I can think of

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Android

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Neighborhood Patrol

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#83

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, December 10, 2021 6:34:00 PM
Last Modified: Sunday, December 12, 2021 2:23:15 PM
Time Spent: Over a day
IP Address: 174.209.226.241

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

I don't like the app. Many glitches or bugs

Q11

What do you like least about the app?

Buggy

Q12

Difficult

How easy or difficult is the app to use?

Q13

2

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

I don't know

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

The messages I get from the app hardly work

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 1

Narcotics Enforcement

Priority 2

School Safety and Education Programs

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

I don't know

#84

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Friday, November 05, 2021 6:27:45 PM
Last Modified: Sunday, December 12, 2021 6:37:23 PM
Time Spent: Over a month
IP Address: 104.245.137.243

Page 1

Q1

High Hill

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#85

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, December 12, 2021 6:37:38 PM
Last Modified: Sunday, December 12, 2021 6:38:11 PM
Time Spent: 00:00:32
IP Address: 74.119.4.67

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **No**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7 Respondent skipped this question

The deputy(s) I had contact with was courteous and professional.

Q8 Respondent skipped this question

The deputy(s) I had contact with treated me with respect.

Page 4

Q9 Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10 Respondent skipped this question

If yes, what do you like most about the app?

Q11 Respondent skipped this question

What do you like least about the app?

Q12 Respondent skipped this question

How easy or difficult is the app to use?

Q13 Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14 Respondent skipped this question

How could we improve the mobile app?

Q15 Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#86

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, December 12, 2021 6:47:15 PM
Last Modified: Sunday, December 12, 2021 6:48:54 PM
Time Spent: 00:01:39
IP Address: 75.89.78.205

Page 1

Q1

Middletown

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	No
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 3

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Q18

Unacceptable

How would you rate the overall performance of the Sheriff's Office and the staff we employeee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#87

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, December 12, 2021 7:40:40 PM
Last Modified: Sunday, December 12, 2021 7:41:30 PM
Time Spent: 00:00:49
IP Address: 108.237.104.36

Page 1

Q1

Wellsville

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Yes
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#88

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, December 12, 2021 9:24:29 PM
Last Modified: Sunday, December 12, 2021 9:29:04 PM
Time Spent: 00:04:35
IP Address: 67.142.112.113

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Educational Programs for the Citizens

Priority 3

Narcotics Enforcement

Priority 2

School Safety and Education Programs

Priority 1

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#89

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, December 12, 2021 9:52:00 PM
Last Modified: Sunday, December 12, 2021 9:57:07 PM
Time Spent: 00:05:07
IP Address: 107.127.35.99

Page 1

Q1 **Wellsville**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Updates

Q11

What do you like least about the app?

10 weather alerts within 2 minutes

Q12

Easy

How easy or difficult is the app to use?

Q13

4

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Unknown

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

No problem

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 3

Narcotics Enforcement

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Smile and wave

#90

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Sunday, December 12, 2021 11:16:39 PM
Last Modified: Sunday, December 12, 2021 11:20:04 PM
Time Spent: 00:03:24
IP Address: 97.85.241.31

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Neither agree nor disagree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

The alerts about traffic hazards

Q11

What do you like least about the app?

Haven't messed with it much just look at the alerts. Don't have a complaint.

Q12

Easy

How easy or difficult is the app to use?

Q13

4

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Not sure. Haven't messed with it much

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

No problems

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

School Safety and Education Programs

Priority 2

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#91

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 13, 2021 1:04:23 PM
Last Modified: Monday, December 13, 2021 1:06:15 PM
Time Spent: 00:01:52
IP Address: 172.58.85.89

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Unacceptable**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly disagree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly disagree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly disagree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly disagree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly disagree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 3

Narcotics Enforcement

Priority 1

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 2

Q18

Unacceptable

How would you rate the overall performance of the Sheriff's Office and the staff we employeee?

Q19

What else would you like us to know about how we can improve customer service?

Your job

#92

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 13, 2021 6:52:27 PM
Last Modified: Monday, December 13, 2021 6:55:29 PM
Time Spent: 00:03:02
IP Address: 166.137.83.35

Page 1

Q1 **New Florence**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Alerts

Q11

What do you like least about the app?

Na

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Tell other departments to utilize technology. Crazy right?

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Na

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 1

Neighborhood Patrol

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 3

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Na

#93

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 13, 2021 7:46:29 PM
Last Modified: Monday, December 13, 2021 7:47:40 PM
Time Spent: 00:01:11
IP Address: 166.137.83.33

Page 1

Q1

Americus

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

No

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Respondent skipped this question

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Respondent skipped this question

The deputy(s) I had contact with showed concern for my safety.

Q5

Respondent skipped this question

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Respondent skipped this question

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	No
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 3

Narcotics Enforcement

Priority 2

Speed Enforcement

Priority 1

Q18

Above average

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Na

#94

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 13, 2021 7:48:10 PM
Last Modified: Monday, December 13, 2021 7:50:44 PM
Time Spent: 00:02:33
IP Address: 166.137.83.33

Page 1

Q1 **Visitor**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Excellent**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

No change

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence

Priority 1

Narcotics Enforcement

Priority 3

Speed Enforcement

Priority 2

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

I drove through on the interstate and met a deputy...Maskey? Very professional

#95

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Monday, December 13, 2021 8:08:43 PM
Last Modified: Monday, December 13, 2021 8:27:23 PM
Time Spent: 00:18:40
IP Address: 75.133.163.171

Page 1

Q1 **Bellflower**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Strongly agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Strongly agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Strongly agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

traffic alerts

Q11

What do you like least about the app?

covid info

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

post deputy info

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

locks up occasionally using IphoneSE

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Domestic Violence	Priority 3
Narcotics Enforcement	Priority 1
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	Priority 2

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

keep up the good work

#96

INCOMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, December 14, 2021 9:30:25 PM
Last Modified: Tuesday, December 14, 2021 9:30:48 PM
Time Spent: 00:00:23
IP Address: 168.100.36.137

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Respondent skipped this question**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Respondent skipped this question**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Respondent skipped this question**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Respondent skipped this question**

The deputy(s) I had contact with made me feel comfortable

Q7	Respondent skipped this question
The deputy(s) I had contact with was courteous and professional.	

Q8	Respondent skipped this question
The deputy(s) I had contact with treated me with respect.	

Page 4

Q9	Respondent skipped this question
Have you downloaded the new Montgomery County Sheriff's mobile app?	

Page 5

Q10	Respondent skipped this question
If yes, what do you like most about the app?	

Q11	Respondent skipped this question
What do you like least about the app?	

Q12	Respondent skipped this question
How easy or difficult is the app to use?	

Q13	Respondent skipped this question
Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.	

Q14	Respondent skipped this question
How could we improve the mobile app?	

Q15	Respondent skipped this question
If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.	

Page 6

Q16

Respondent skipped this question

What is your perception of crime in Montgomery County over the past year?

Q17

Respondent skipped this question

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Q18

Respondent skipped this question

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?

#97

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Tuesday, December 21, 2021 5:17:39 PM
Last Modified: Tuesday, December 21, 2021 5:21:49 PM
Time Spent: 00:04:10
IP Address: 97.85.221.234

Page 1

Q1 **Montgomery City**

In which area of Montgomery County do you reside?If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2 **Yes**

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3 **Above average**

How would you rate the response time of the the deputy(s) you had contact with.

Q4 **Agree**

The deputy(s) I had contact with showed concern for my safety.

Q5 **Agree**

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6 **Agree**

The deputy(s) I had contact with made me feel comfortable

Q7

Agree

The deputy(s) I had contact with was courteous and professional.

Q8

Agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

Yes

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

If yes, what do you like most about the app?

Everything

Q11

What do you like least about the app?

Nothing

Q12

Very easy

How easy or difficult is the app to use?

Q13

5

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

How could we improve the mobile app?

Jail photos

Q15

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

No trouble

Page 6

Q16

Decreasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Narcotics Enforcement

Priority 2

Neighborhood Patrol

Priority 3

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Q19

What else would you like us to know about how we can improve customer service?

Nothing comes to mind

#98

COMPLETE

Collector: Web Link 1 (Web Link)
Started: Wednesday, December 22, 2021 8:13:28 PM
Last Modified: Wednesday, December 22, 2021 8:14:59 PM
Time Spent: 00:01:30
IP Address: 99.184.68.113

Page 1

Q1

Visitor

In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor."

Q2

Yes

Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

Page 2

Q3

Excellent

How would you rate the response time of the the deputy(s) you had contact with.

Q4

Strongly agree

The deputy(s) I had contact with showed concern for my safety.

Q5

Strongly agree

The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.

Page 3

Q6

Strongly agree

The deputy(s) I had contact with made me feel comfortable

Q7

Strongly agree

The deputy(s) I had contact with was courteous and professional.

Q8

Strongly agree

The deputy(s) I had contact with treated me with respect.

Page 4

Q9

No

Have you downloaded the new Montgomery County Sheriff's mobile app?

Page 5

Q10

Respondent skipped this question

If yes, what do you like most about the app?

Q11

Respondent skipped this question

What do you like least about the app?

Q12

Respondent skipped this question

How easy or difficult is the app to use?

Q13

Respondent skipped this question

Rate your experience using the app on a scale of 1 to 5 with 1 being a very negative experience, and 5 being a very positive experience.

Q14

Respondent skipped this question

How could we improve the mobile app?

Q15

Respondent skipped this question

If you are having problems with the mobile app, please describe your challenge, the model of phone you are using, and your current operating system.

Page 6

Q16

Increasing

What is your perception of crime in Montgomery County over the past year?

Q17

Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

DWI Enforcement

Priority 3

Narcotics Enforcement

Priority 2

Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)

Priority 1

Q18

Excellent

How would you rate the overall performance of the Sheriff's Office and the staff we employeee?

Q19

Respondent skipped this question

What else would you like us to know about how we can improve customer service?
