

# **MONTGOMERY COUNTY SHERIFF'S OFFICE**



## **2020 CITIZEN SATISFACTION SURVEY**

# MONTGOMERY COUNTY SHERIFF'S OFFICE

## 2020 CITIZEN SATISFACTION SURVEY

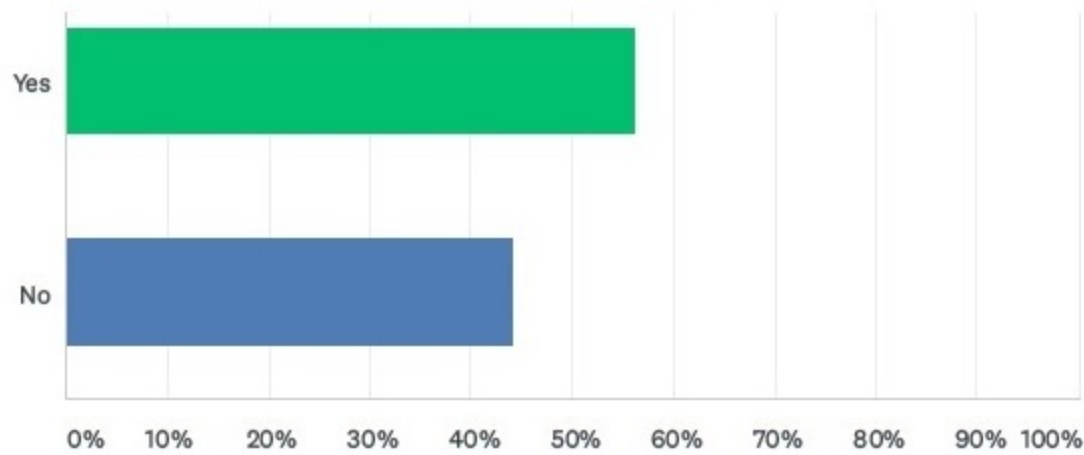
**Q1 In which area of Montgomery County do you reside? If you were traveling through or you were visiting Montgomery County, please check "Visitor".**

Answered: 233 Skipped: 0

ANSWER CHOICES	RESPONSES	
Americus	0.00%	0
Bellflower	4.29%	10
Big Springs	0.43%	1
Bluffton	0.00%	0
Buell	2.15%	5
Danville	2.15%	5
Gamma	0.43%	1
High Hill	4.29%	10
Jonesburg	6.01%	14
McKittrick	1.72%	4
Middletown	6.87%	16
Mineola	1.29%	3
Montgomery City	42.06%	98
New Florence	3.43%	8
Prices Branch	0.43%	1
Rhineland	1.29%	3
Starkenburg	0.43%	1
Wellsville	15.45%	36
Visitor	7.30%	17
TOTAL		233

## Q2 Have you had contact with a Deputy Sheriff from the Montgomery County Sheriff's Office within the last year?

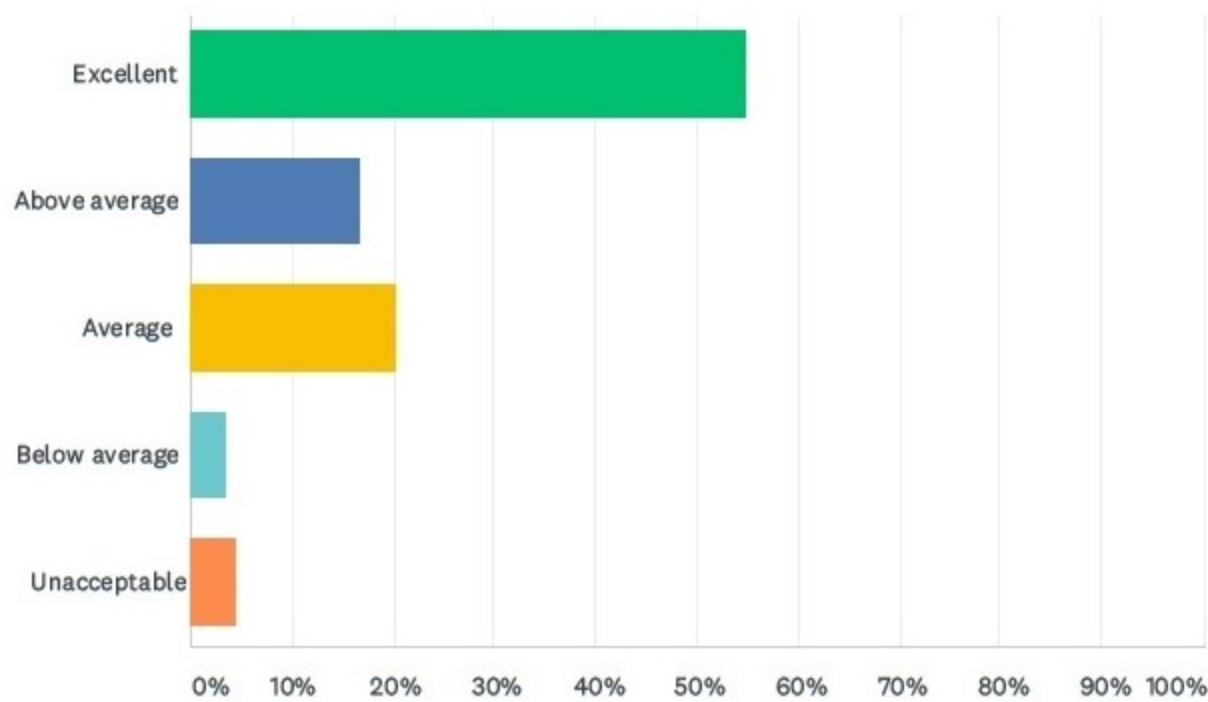
Answered: 233 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	56.22%	131
No	44.21%	103
Total Respondents:		233

## Q3 How would you rate the response time of the the deputy(s) you had contact with?

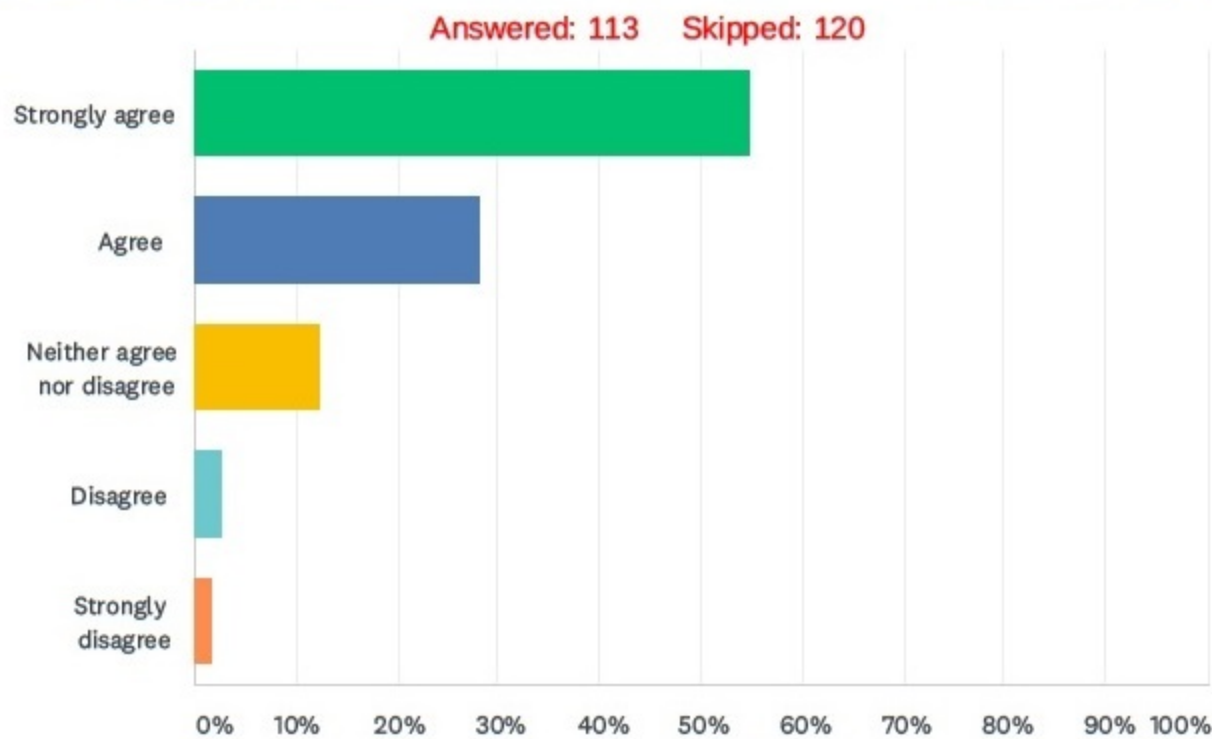
Answered: 113 Skipped: 120



ANSWER CHOICES	RESPONSES	
Excellent	54.87%	62
Above average	16.81%	19
Average	20.35%	23
Below average	3.54%	4
Unacceptable	4.42%	5
TOTAL		113

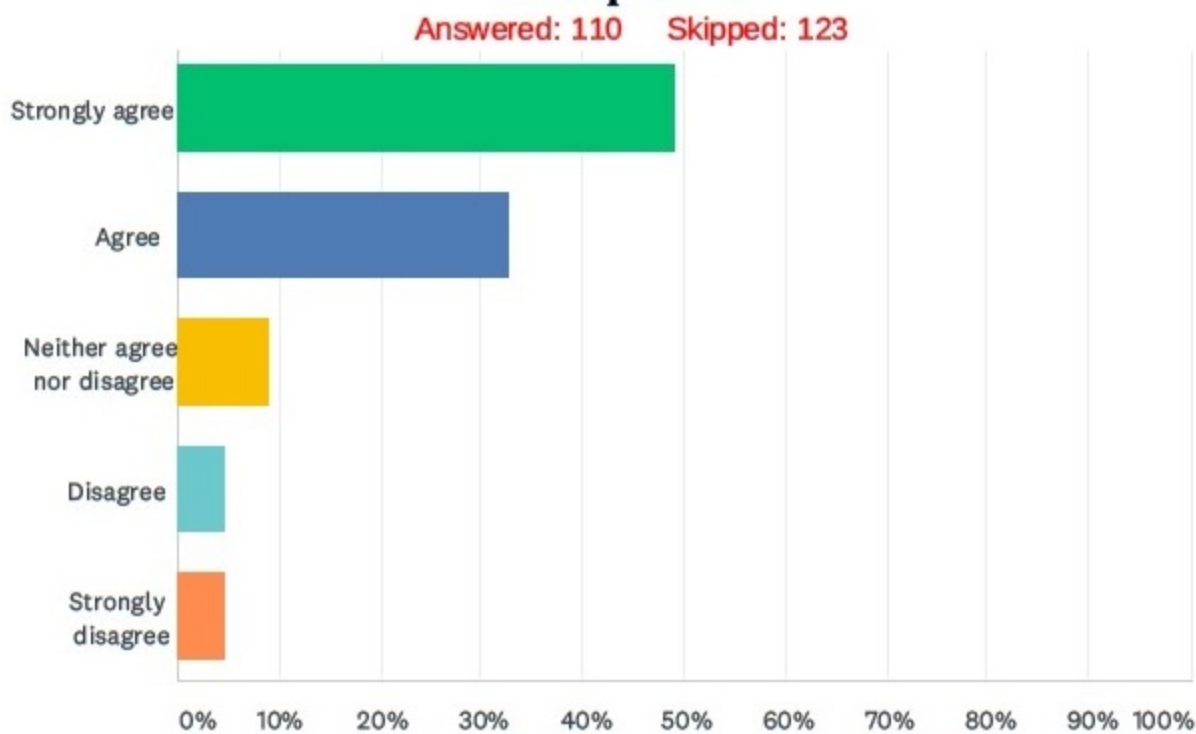


## Q4 The deputy(s) I had contact with showed concern for my safety.



ANSWER CHOICES	RESPONSES	
Strongly agree	54.87%	62
Agree	28.32%	32
Neither agree nor disagree	12.39%	14
Disagree	2.65%	3
Strongly disagree	1.77%	2
TOTAL		113

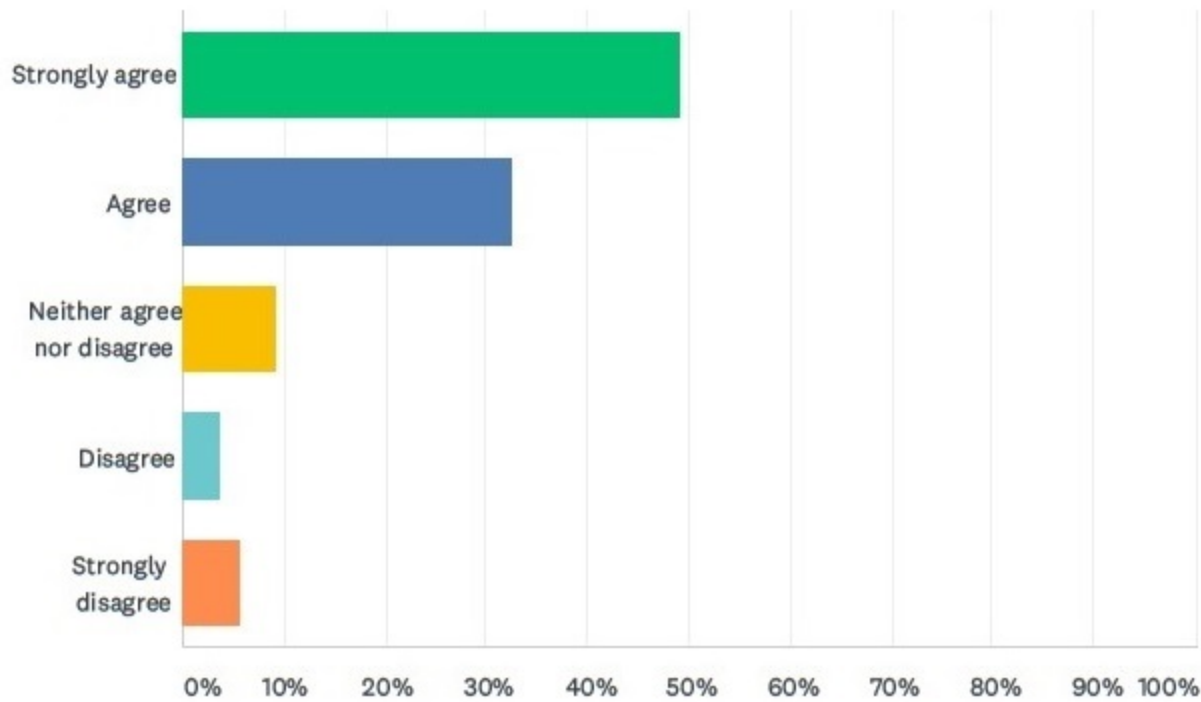
## Q5 The deputy(s) I had contact with appeared empathetic to my situation and expressed concern in resolving my problem or complaint.



ANSWER CHOICES	RESPONSES	
Strongly agree	49.09%	54
Agree	32.73%	36
Neither agree nor disagree	9.09%	10
Disagree	4.55%	5
Strongly disagree	4.55%	5
TOTAL		110

## Q6 The deputy(s) I had contact with made me feel comfortable.

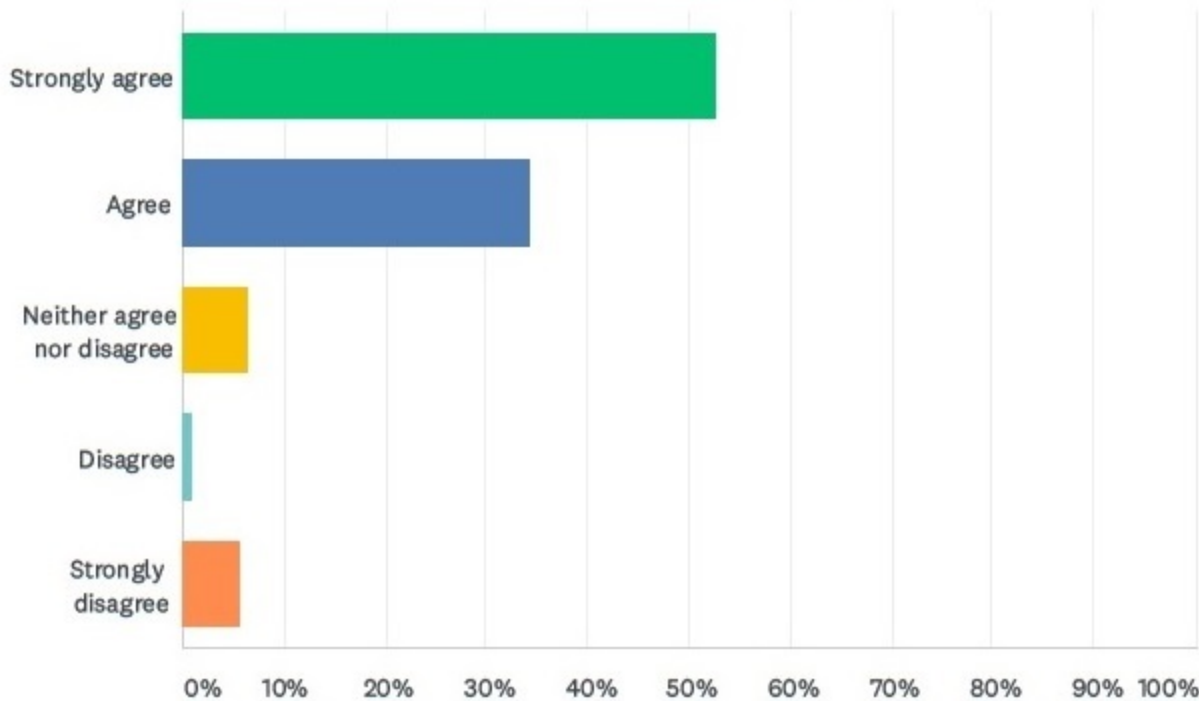
Answered: 108 Skipped: 125



ANSWER CHOICES	RESPONSES	
Strongly agree	49.07%	53
Agree	32.41%	35
Neither agree nor disagree	9.26%	10
Disagree	3.70%	4
Strongly disagree	5.56%	6
TOTAL		108

## Q7 The deputy(s) I had contact with was courteous and professional.

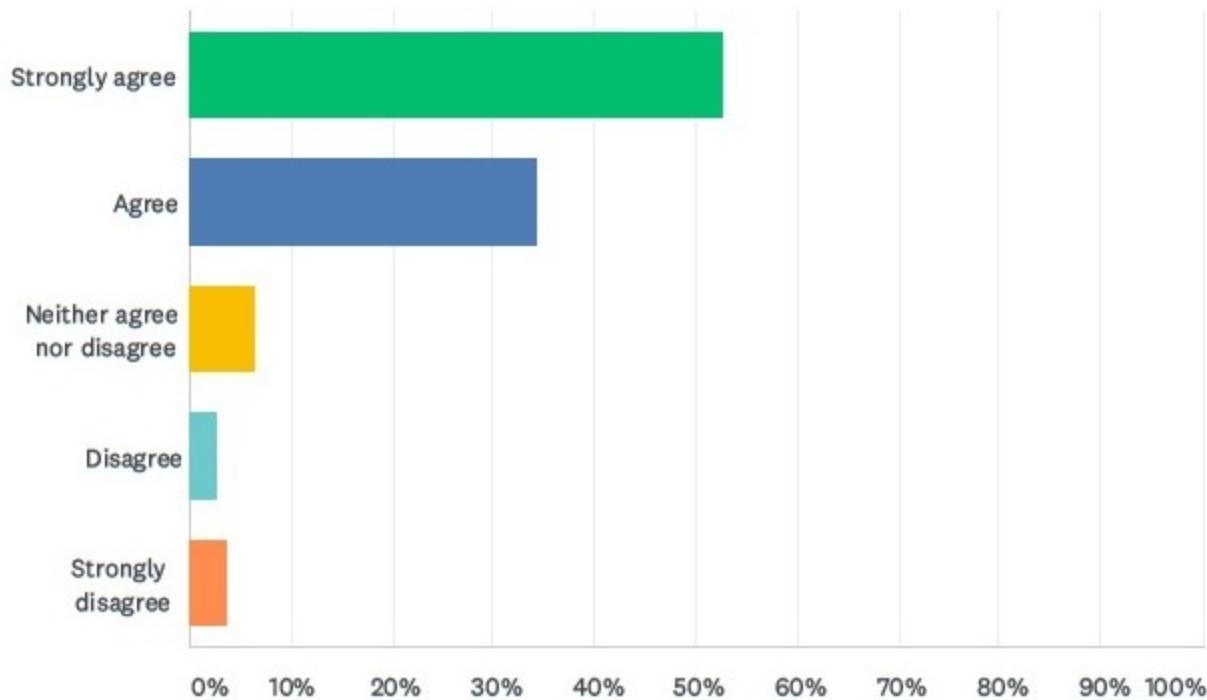
Answered: 108 Skipped: 125



ANSWER CHOICES	RESPONSES	
Strongly agree	52.78%	57
Agree	34.26%	37
Neither agree nor disagree	6.48%	7
Disagree	0.93%	1
Strongly disagree	5.56%	6
TOTAL		108

## Q8 The deputy(s) I had contact with treated me with respect.

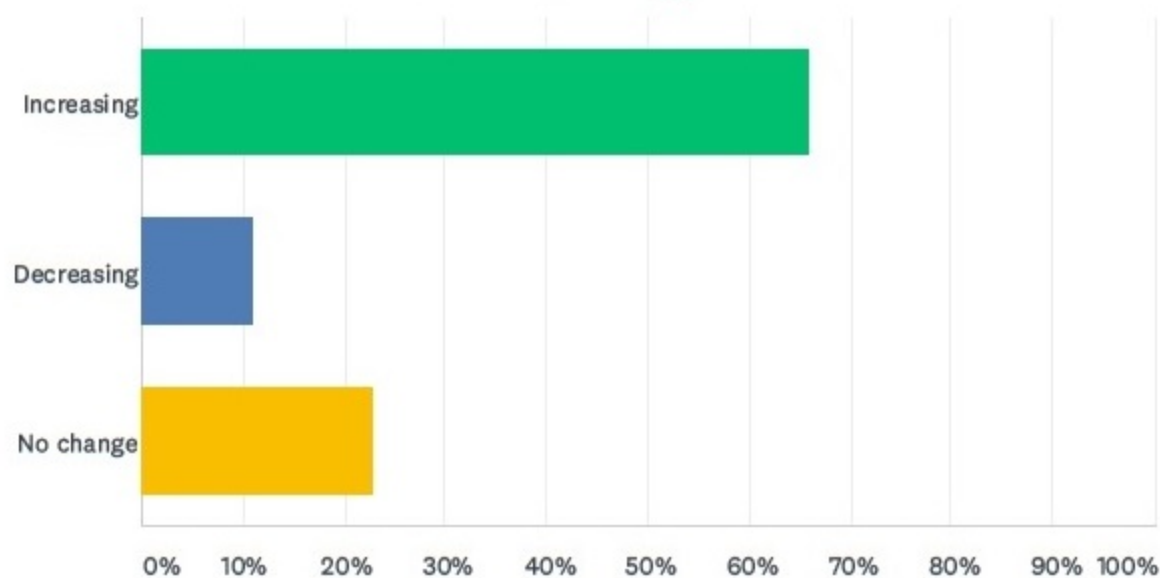
Answered: 108 Skipped: 125



ANSWER CHOICES		RESPONSES	
Strongly agree		52.78%	57
Agree		34.26%	37
Neither agree nor disagree		6.48%	7
Disagree		2.78%	3
Strongly disagree		3.70%	4
TOTAL			108

## Q9 What is your perception of crime in Montgomery County over the past year?

Answered: 179 Skipped: 54



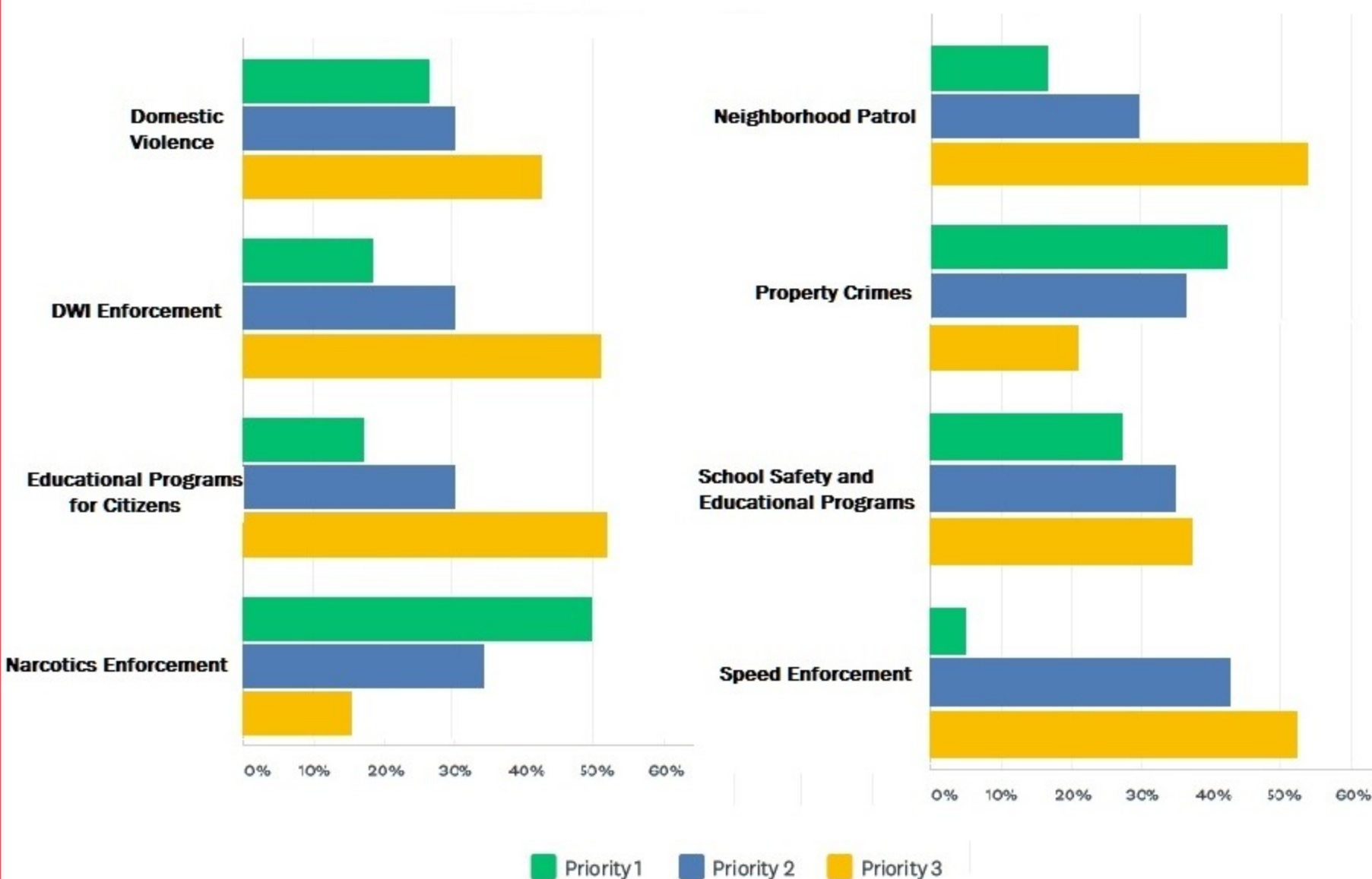
ANSWER CHOICES		RESPONSES	
Increasing		65.92%	118
Decreasing		11.17%	20
No change		22.91%	41
TOTAL			179



## Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community?

Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

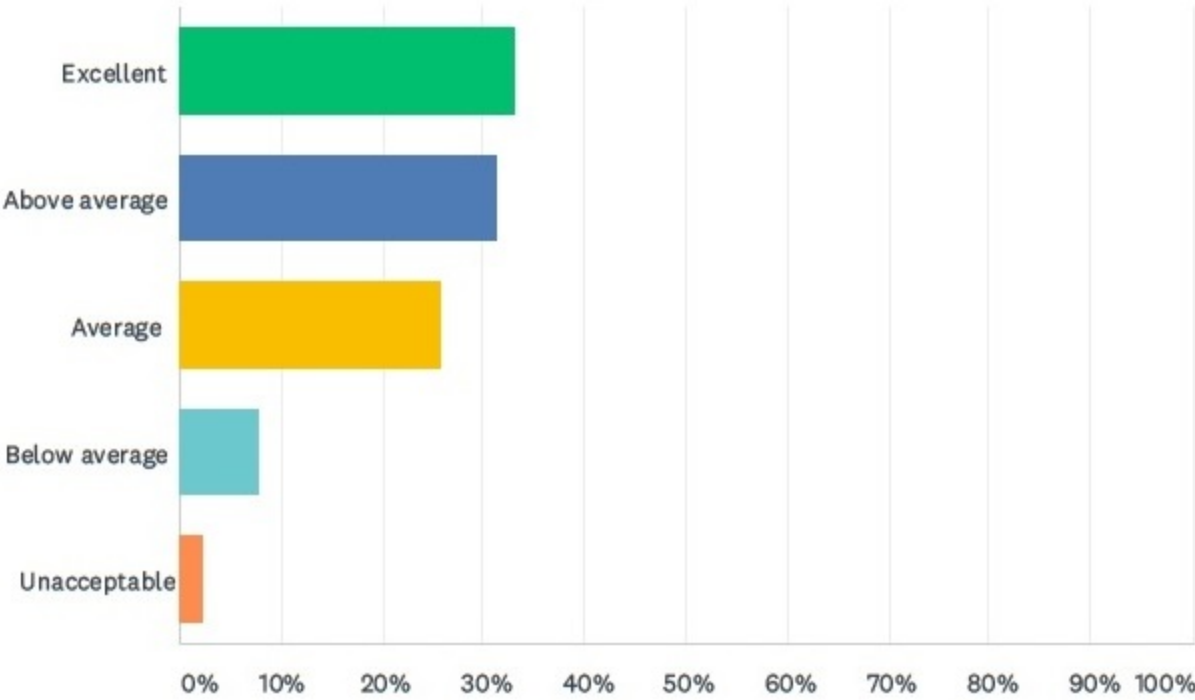
Answered: 178 Skipped: 55



	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	26.79% 15	30.36% 17	42.86% 24	56	1.84
DWI Enforcement	18.60% 8	30.23% 13	51.16% 22	43	1.67
Educational Programs for the Citizens	17.39% 4	30.43% 7	52.17% 12	23	1.65
Narcotics Enforcement	50.00% 65	34.62% 45	15.38% 20	130	2.35
Neighborhood Patrol	16.67% 9	29.63% 16	53.70% 29	54	1.63
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	42.42% 56	36.36% 48	21.21% 28	132	2.21
School Safety and Education Programs	27.50% 11	35.00% 14	37.50% 15	40	1.90
Speed Enforcement	4.76% 1	42.86% 9	52.38% 11	21	1.52

# Q11 How would you rate the overall performance of the Sheriff's Office and the staff we employee?

Answered: 179 Skipped: 54



ANSWER CHOICES	RESPONSES	
Excellent	32.96%	59
Above average	31.28%	56
Average	25.70%	46
Below average	7.82%	14
Unacceptable	2.23%	4
TOTAL		179



## Q12 What else would you like us to know about how we can improve customer service?

Answered: 35 Skipped: 198

#	RESPONSES	DATE
1	Being seen more	10/30/2020 5:24 PM
2	Very Proud of the accomplishments with regard to the number of arrests in drug enforcement!!Keep up the good work!!!	10/28/2020 7:18 PM
3	NA	10/28/2020 11:16 AM
4	More deputies	10/24/2020 10:39 AM
5	Known dope heads and thieves walking the streets after dark, but before the sun comes up!! You know they are up to no good!! Its sucks we have to sleep with our porch lights on hoping that they don't steal anything from us. We already had a neighbor tell us she seen someone walking around our garage at 4am. She seen them when she had let her dog out to potty.	10/22/2020 5:59 PM
6	A little better at not judging people that have questions that visit the dispatchers office window. The young lady at the window was fine . The older woman in the back ground needs to retire or find another profession!	10/21/2020 7:47 PM
7	Diversity training	10/21/2020 5:28 PM
8	You do not work for MO Hwy Patrol, You work for the citizens that pay your salary	10/21/2020 1:54 PM
9	Fire almost all the current staff.	10/20/2020 4:48 AM
10	Would like to see more effort on keeping the drugs off the streets. Having four kids of my own, it terrifies me to know of all the drugs that go around in this small town. We need better programs/ treatment centers that are affordable to people with no Insurance. There is nothing in our community thats local to get the mental health help these people desperately need. What the health department offers is not enough. Not only for the adults, our child need this as well.	10/19/2020 12:19 AM
11	More training with fire districts on various things.	10/15/2020 9:44 PM
12	N/A	10/15/2020 8:30 PM
13	Focus on the drug house in Jonesburg on Booneslick. It is right across the street from the park and has an American Flag on the front. Not sure if task force knows about it but it seems to have a lot of "customers" and they seem to make the crap there.	10/15/2020 7:08 PM
14	Keep up the good work!	10/15/2020 4:57 PM
15	You are doing a good job already	10/15/2020 4:55 PM
16	we are innocent until proven guilty, not guilty until proven innocent.	10/15/2020 4:02 PM
17	Patrol areas in the rural areas more. Not just sit at fast lane in Jonesburg	10/15/2020 2:36 PM
18	Assessable	10/15/2020 2:21 PM
19	N/A	10/14/2020 6:30 PM
20	Nothing	10/12/2020 8:00 PM
21	Fair and consistent across the board in all and for all	10/12/2020 5:27 PM
22	hello	10/12/2020 3:53 PM
23	Continue to be visible in the community	10/12/2020 6:02 AM
24	..	10/11/2020 10:20 PM
25	Pay more attention to the residents and more public information in a timely manner	10/11/2020 8:02 PM
26	All ready did by getting a crooked cop out of our county.	10/11/2020 5:50 PM
27	Na	10/11/2020 5:23 PM
28	Doing well!!	10/11/2020 5:22 PM
29	Can't wait for you to take the iob	10/11/2020 5:04 PM
30	Haven't had any run in with them but I think they do a good job	10/11/2020 3:44 PM
31	i have no suggestions.	10/11/2020 3:40 PM
32	More meet and greets in the communities	10/11/2020 3:34 PM
33	Great job to all our officers	10/11/2020 3:33 PM
34	I think you do a good job now	10/11/2020 3:26 PM
35	I dont have a problem with the sheriffs department, Thanks for what you do	10/11/2020 3:19 PM

## **QUESTION 10:**

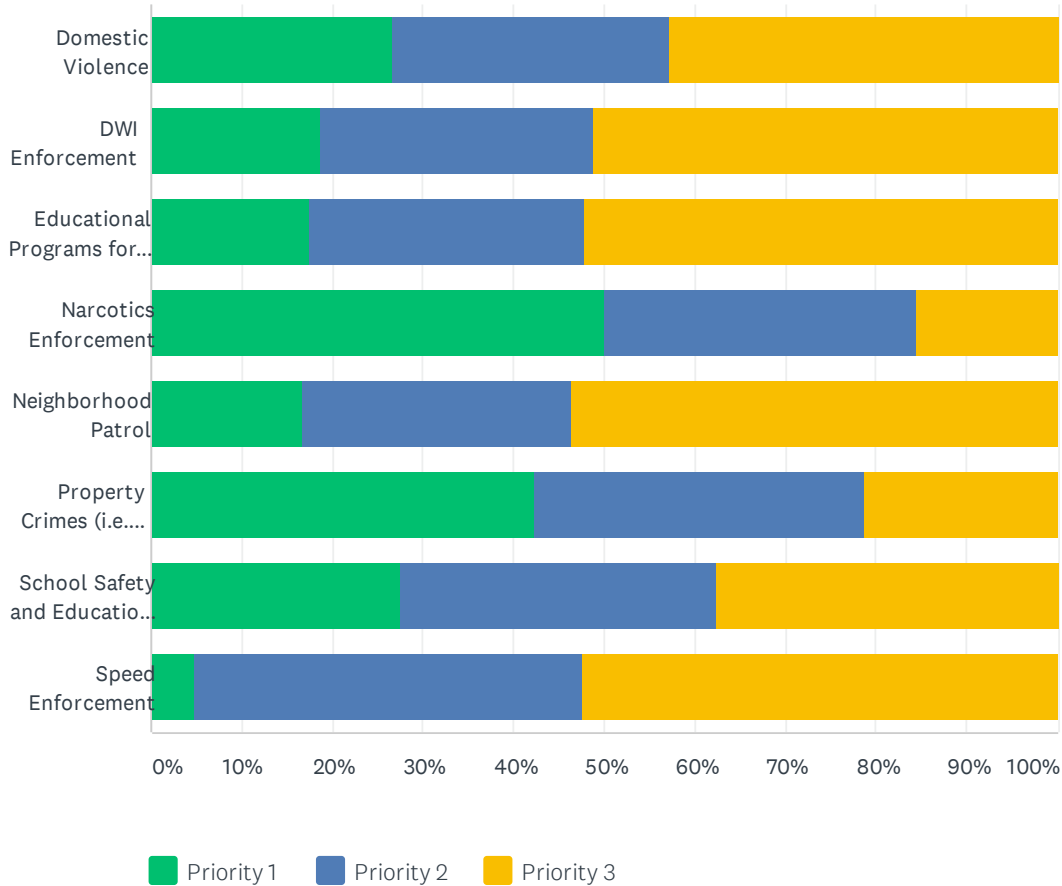


## **OVERALL PRIORITIES**

## Priorities

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 178 Skipped: 55





# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	26.79% 15	30.36% 17	42.86% 24	56	1.84
DWI Enforcement	18.60% 8	30.23% 13	51.16% 22	43	1.67
Educational Programs for the Citizens	17.39% 4	30.43% 7	52.17% 12	23	1.65
Narcotics Enforcement	50.00% 65	34.62% 45	15.38% 20	130	2.35
Neighborhood Patrol	16.67% 9	29.63% 16	53.70% 29	54	1.63
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	42.42% 56	36.36% 48	21.21% 28	132	2.21
School Safety and Education Programs	27.50% 11	35.00% 14	37.50% 15	40	1.90
Speed Enforcement	4.76% 1	42.86% 9	52.38% 11	21	1.52

#	OTHER (PLEASE EXPLAIN)	DATE
1	Citizens as volunteers in case of county emergencies	10/21/2020 7:47 PM
2	Narcotics, neighborhood patrol, theft, dogs not on leases.	10/11/2020 8:46 AM
3	I see drug dealing happening daily. I know people who deal with these things and watch them never get even a slap on the wrist. Would love to see the drug and violence crimes come down.	10/11/2020 4:36 AM
4	You need to add training for deputies and jailers on how to treat people and inmates. A badge doesn't give you them the right to degrade people.	10/11/2020 2:01 AM
5	Should make all the above priority.	10/10/2020 10:21 PM
6	Need to slow the traffic down going through town on the north side	10/10/2020 9:19 AM
7	Sensitivity training for police to handle mildly autistic adults. The police can not tell a disability if they see and hear it. The police does not treat people equally either.	10/10/2020 2:42 AM

## **QUESTION 10:**

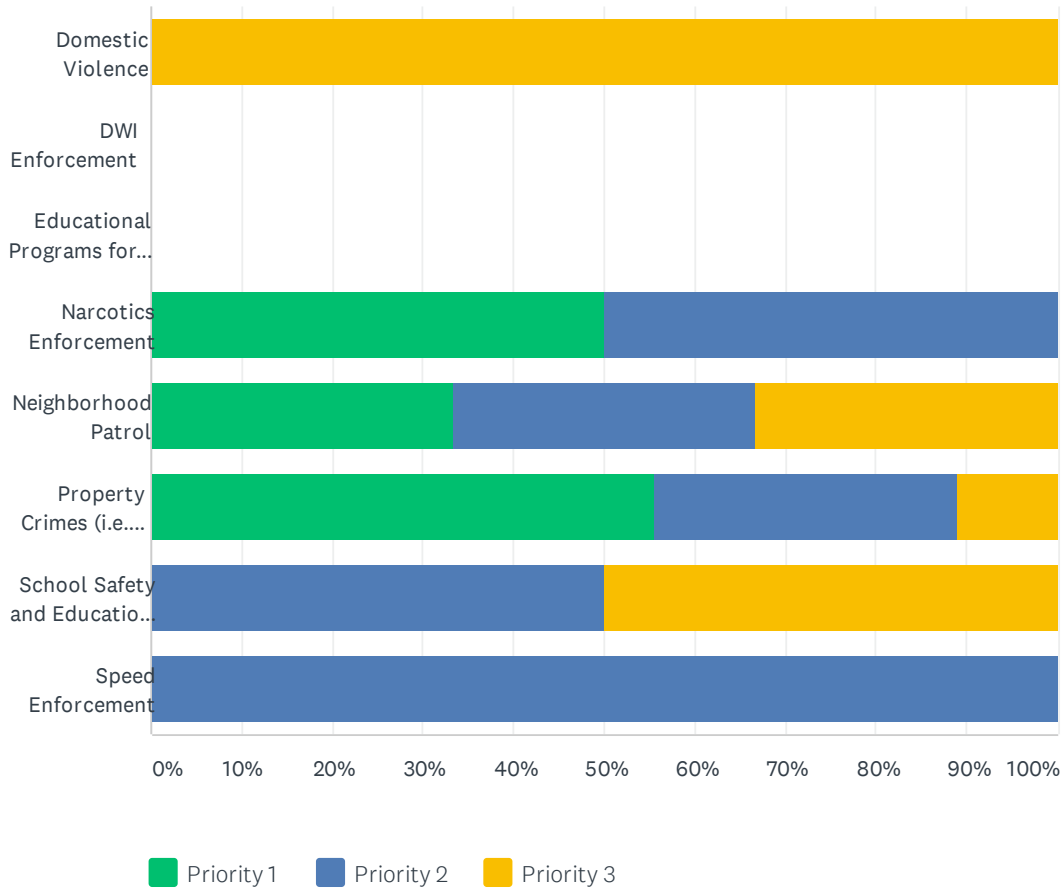


## **PRIORITIES BY JURISDICTION**

## Bellflower

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 9 Skipped: 1





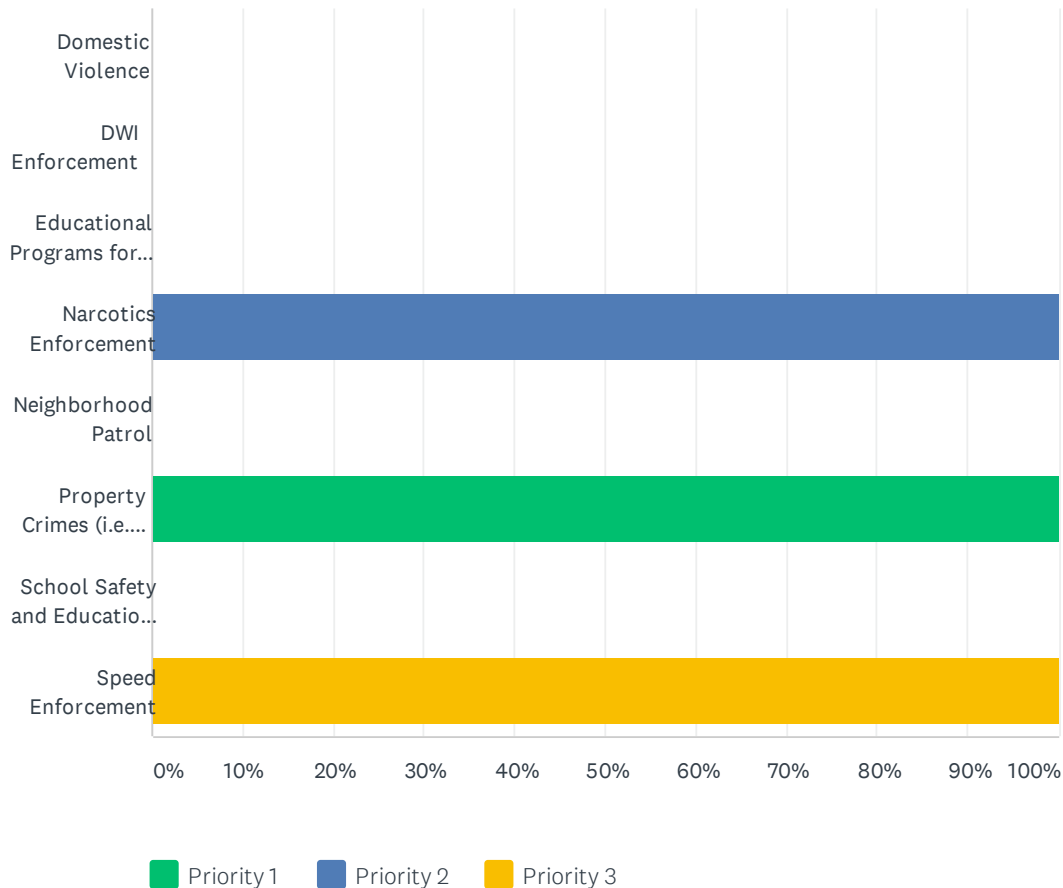
# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	0.00% 0	0.00% 0	100.00% 5	5	1.00
DWI Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00
Educational Programs for the Citizens	0.00% 0	0.00% 0	0.00% 0	0	0.00
Narcotics Enforcement	50.00% 3	50.00% 3	0.00% 0	6	2.50
Neighborhood Patrol	33.33% 1	33.33% 1	33.33% 1	3	2.00
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	55.56% 5	33.33% 3	11.11% 1	9	2.44
School Safety and Education Programs	0.00% 0	50.00% 1	50.00% 1	2	1.50
Speed Enforcement	0.00% 0	100.00% 1	0.00% 0	1	2.00

## Big Springs

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 1 Skipped: 0



# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

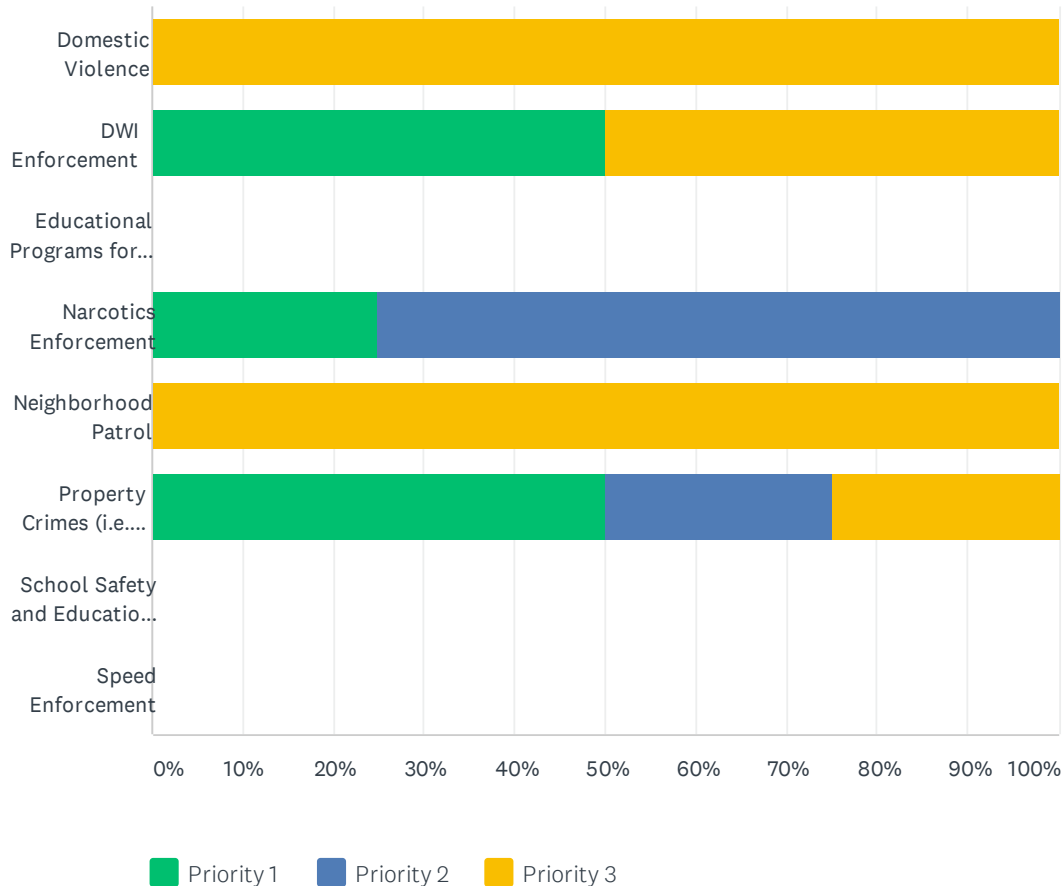
	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	0.00% 0	0.00% 0	0.00% 0	0	0.00
DWI Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00
Educational Programs for the Citizens	0.00% 0	0.00% 0	0.00% 0	0	0.00
Narcotics Enforcement	0.00% 0	100.00% 1	0.00% 0	1	2.00
Neighborhood Patrol	0.00% 0	0.00% 0	0.00% 0	0	0.00
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	100.00% 1	0.00% 0	0.00% 0	1	3.00
School Safety and Education Programs	0.00% 0	0.00% 0	0.00% 0	0	0.00
Speed Enforcement	0.00% 0	0.00% 0	100.00% 1	1	1.00



## Buell

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 4 Skipped: 1



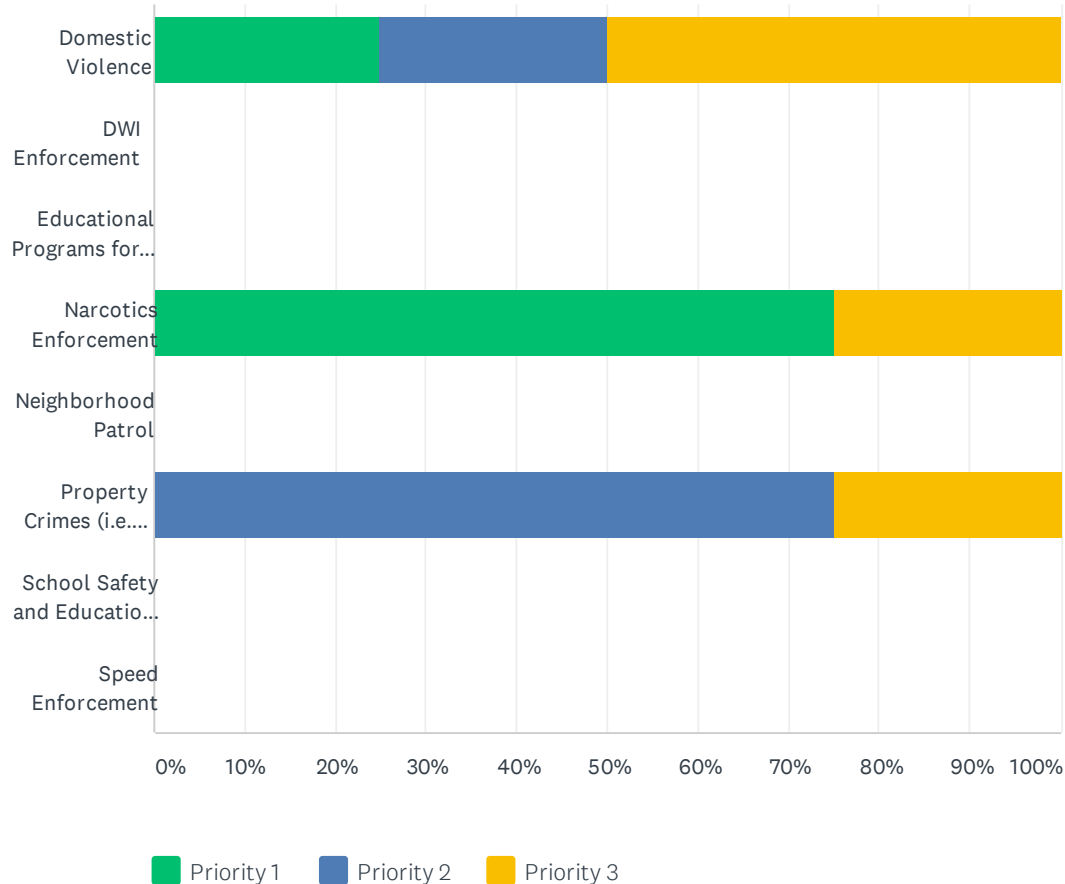
# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	0.00% 0	0.00% 0	100.00% 1	1	1.00
DWI Enforcement	50.00% 1	0.00% 0	50.00% 1	2	2.00
Educational Programs for the Citizens	0.00% 0	0.00% 0	0.00% 0	0	0.00
Narcotics Enforcement	25.00% 1	75.00% 3	0.00% 0	4	2.25
Neighborhood Patrol	0.00% 0	0.00% 0	100.00% 1	1	1.00
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	50.00% 2	25.00% 1	25.00% 1	4	2.25
School Safety and Education Programs	0.00% 0	0.00% 0	0.00% 0	0	0.00
Speed Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00

## Danville

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 4 Skipped: 1



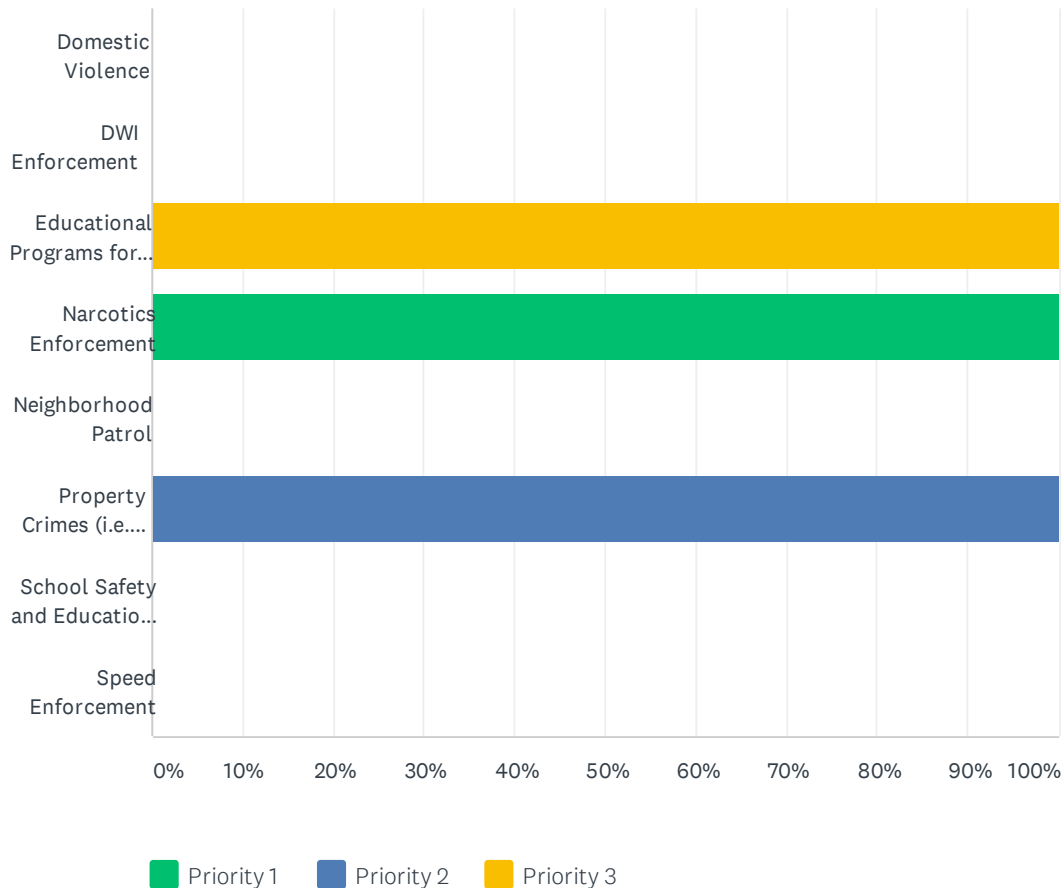
# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	25.00% 1	25.00% 1	50.00% 2	4	1.75
DWI Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00
Educational Programs for the Citizens	0.00% 0	0.00% 0	0.00% 0	0	0.00
Narcotics Enforcement	75.00% 3	0.00% 0	25.00% 1	4	2.50
Neighborhood Patrol	0.00% 0	0.00% 0	0.00% 0	0	0.00
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	0.00% 0	75.00% 3	25.00% 1	4	1.75
School Safety and Education Programs	0.00% 0	0.00% 0	0.00% 0	0	0.00
Speed Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00

## Gamma

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 1 Skipped: 0





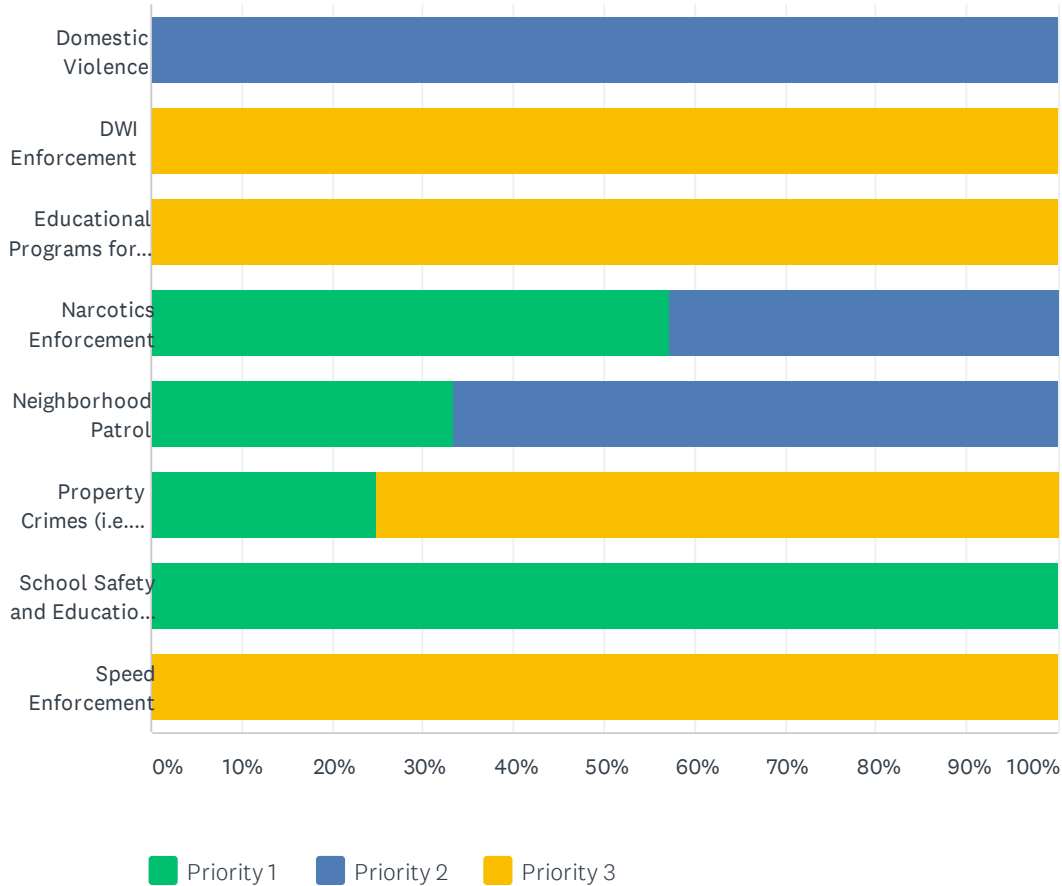
# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	0.00% 0	0.00% 0	0.00% 0	0	0.00
DWI Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00
Educational Programs for the Citizens	0.00% 0	0.00% 0	100.00% 1	1	1.00
Narcotics Enforcement	100.00% 1	0.00% 0	0.00% 0	1	3.00
Neighborhood Patrol	0.00% 0	0.00% 0	0.00% 0	0	0.00
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	0.00% 0	100.00% 1	0.00% 0	1	2.00
School Safety and Education Programs	0.00% 0	0.00% 0	0.00% 0	0	0.00
Speed Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00

## High Hill

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 7 Skipped: 3



# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

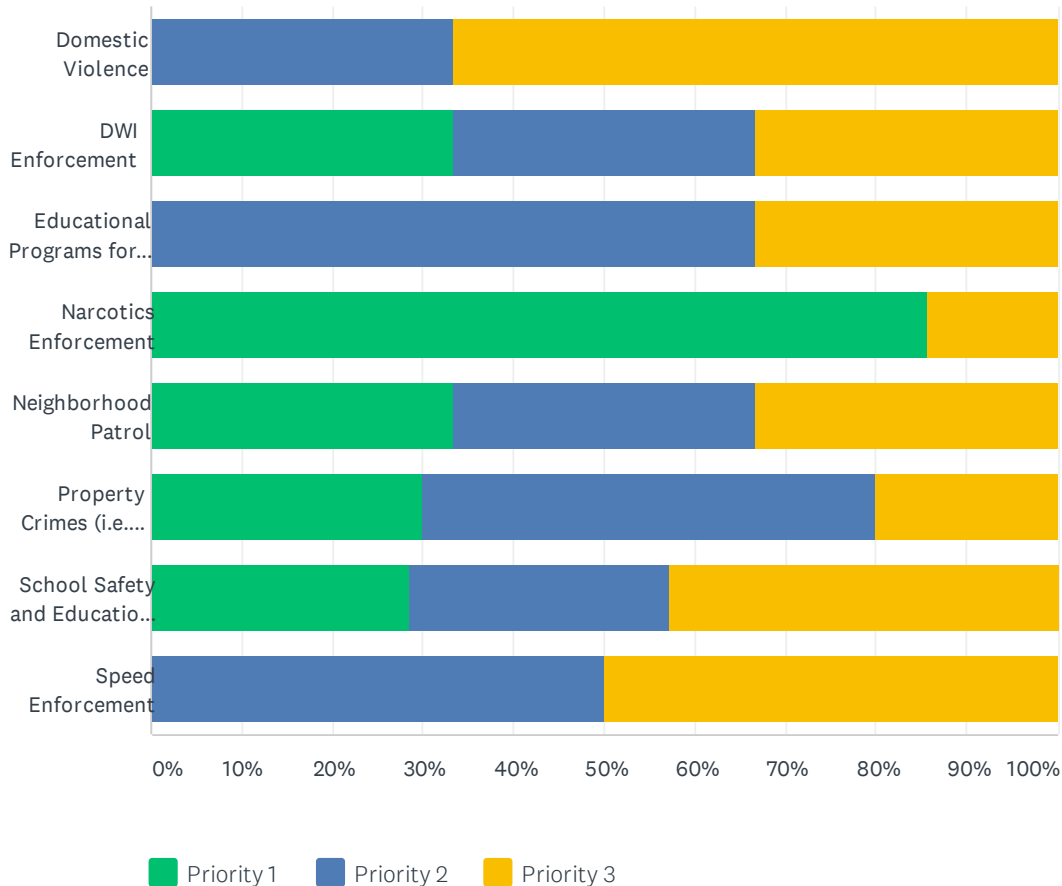
	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	0.00% 0	100.00% 1	0.00% 0	1	2.00
DWI Enforcement	0.00% 0	0.00% 0	100.00% 1	1	1.00
Educational Programs for the Citizens	0.00% 0	0.00% 0	100.00% 1	1	1.00
Narcotics Enforcement	57.14% 4	42.86% 3	0.00% 0	7	2.57
Neighborhood Patrol	33.33% 1	66.67% 2	0.00% 0	3	2.33
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	25.00% 1	0.00% 0	75.00% 3	4	1.50
School Safety and Education Programs	100.00% 1	0.00% 0	0.00% 0	1	3.00
Speed Enforcement	0.00% 0	0.00% 0	100.00% 1	1	1.00

#	OTHER (PLEASE EXPLAIN)	DATE
1	Need to slow the traffic down going through town on the north side	10/10/2020 9:19 AM

## Jonesburg

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 13 Skipped: 1



# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

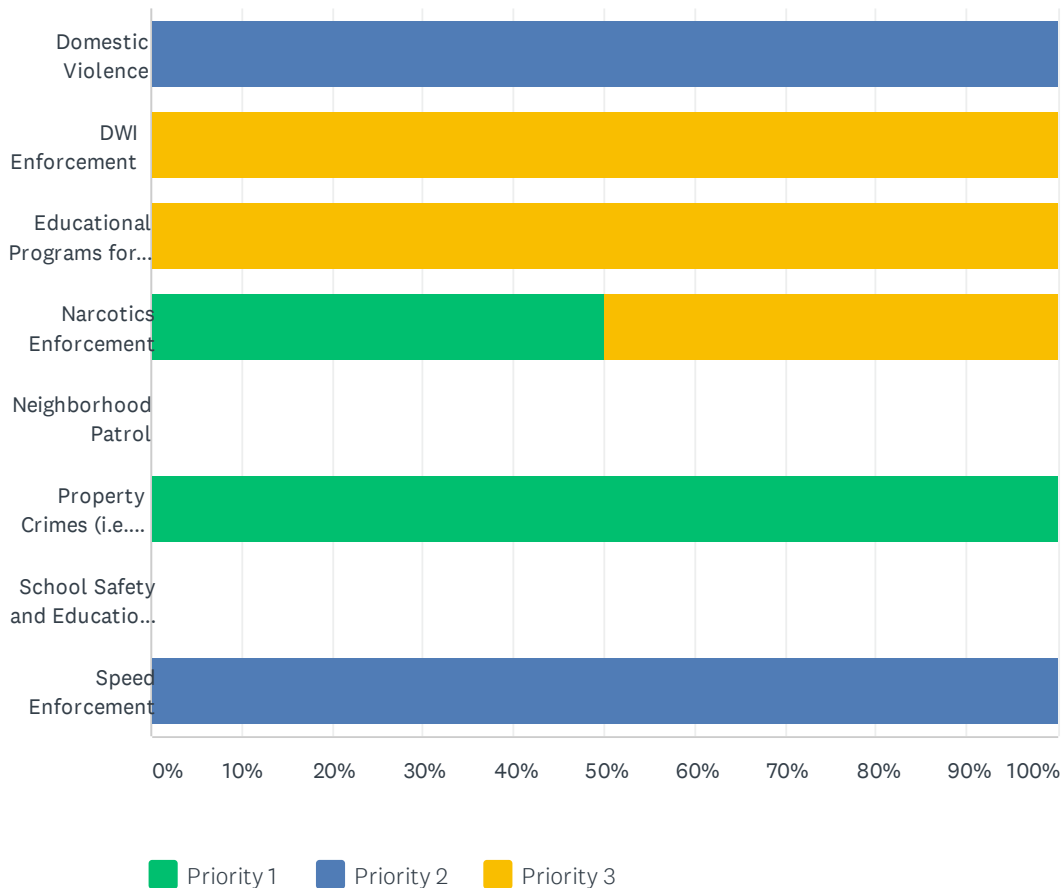
	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	0.00% 0	33.33% 1	66.67% 2	3	1.33
DWI Enforcement	33.33% 1	33.33% 1	33.33% 1	3	2.00
Educational Programs for the Citizens	0.00% 0	66.67% 2	33.33% 1	3	1.67
Narcotics Enforcement	85.71% 6	0.00% 0	14.29% 1	7	2.71
Neighborhood Patrol	33.33% 1	33.33% 1	33.33% 1	3	2.00
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	30.00% 3	50.00% 5	20.00% 2	10	2.10
School Safety and Education Programs	28.57% 2	28.57% 2	42.86% 3	7	1.86
Speed Enforcement	0.00% 0	50.00% 1	50.00% 1	2	1.50



## McKittrick

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 4 Skipped: 0



# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

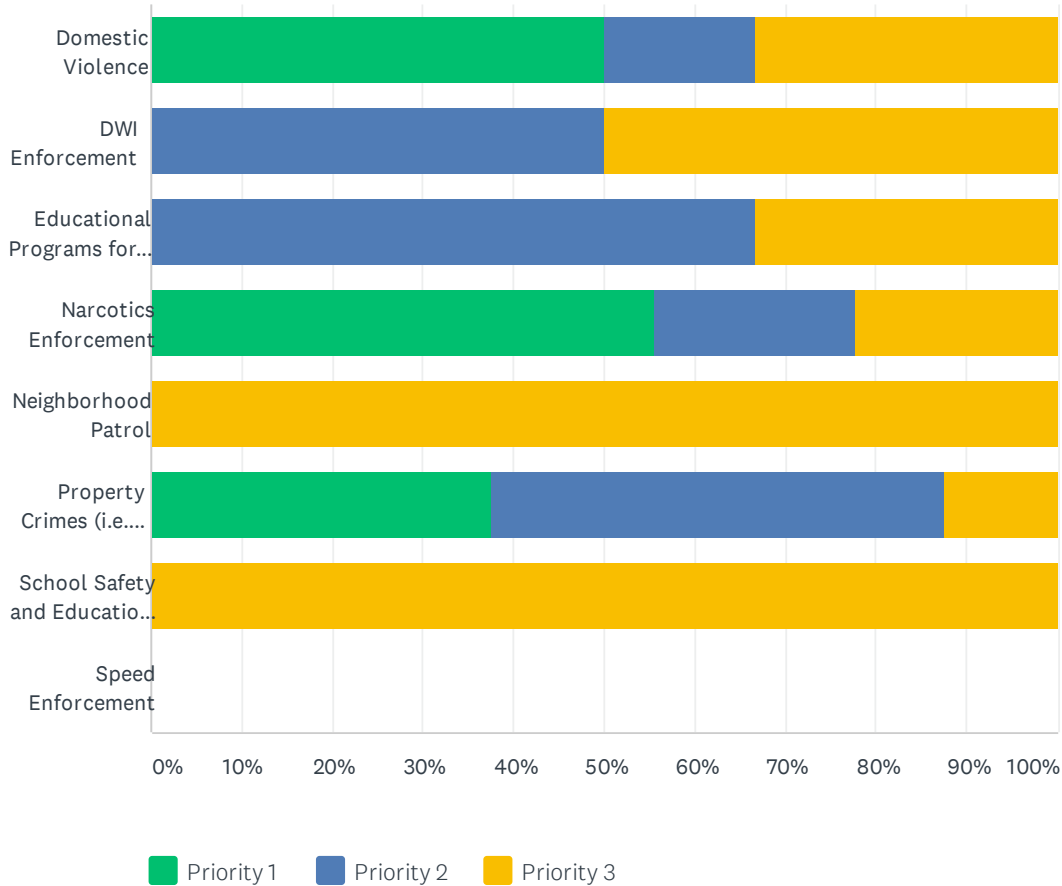
	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	0.00% 0	100.00% 2	0.00% 0	2	2.00
DWI Enforcement	0.00% 0	0.00% 0	100.00% 1	1	1.00
Educational Programs for the Citizens	0.00% 0	0.00% 0	100.00% 1	1	1.00
Narcotics Enforcement	50.00% 1	0.00% 0	50.00% 1	2	2.00
Neighborhood Patrol	0.00% 0	0.00% 0	0.00% 0	0	0.00
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	100.00% 2	0.00% 0	0.00% 0	2	3.00
School Safety and Education Programs	0.00% 0	0.00% 0	0.00% 0	0	0.00
Speed Enforcement	0.00% 0	100.00% 2	0.00% 0	2	2.00

#	OTHER (PLEASE EXPLAIN)	DATE
1	I see drug dealing happening daily. I know people who deal with these things and watch them never get even a slap on the wrist. Would love to see the drug and violence crimes come down.	10/11/2020 4:36 AM

## Middletown

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 11 Skipped: 5



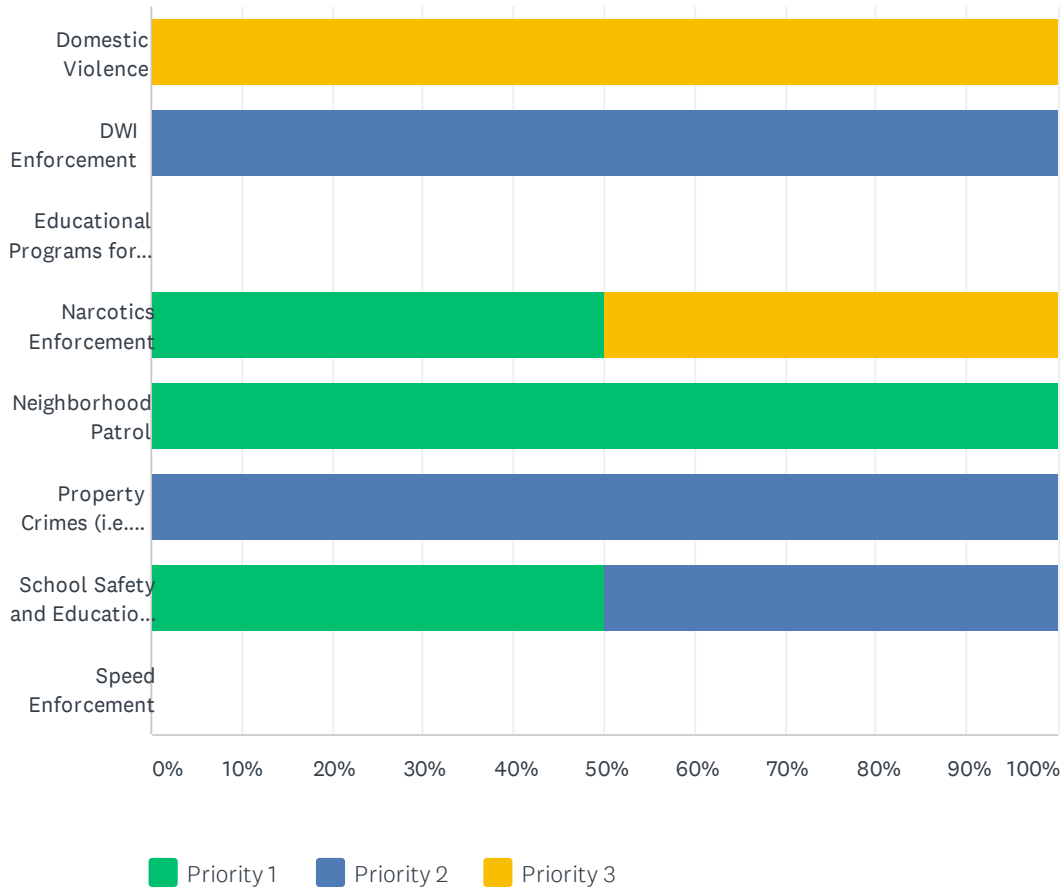
# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	50.00% 3	16.67% 1	33.33% 2	6	2.17
DWI Enforcement	0.00% 0	50.00% 1	50.00% 1	2	1.50
Educational Programs for the Citizens	0.00% 0	66.67% 2	33.33% 1	3	1.67
Narcotics Enforcement	55.56% 5	22.22% 2	22.22% 2	9	2.33
Neighborhood Patrol	0.00% 0	0.00% 0	100.00% 2	2	1.00
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	37.50% 3	50.00% 4	12.50% 1	8	2.25
School Safety and Education Programs	0.00% 0	0.00% 0	100.00% 1	1	1.00
Speed Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00

## Mineola

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 3 Skipped: 0





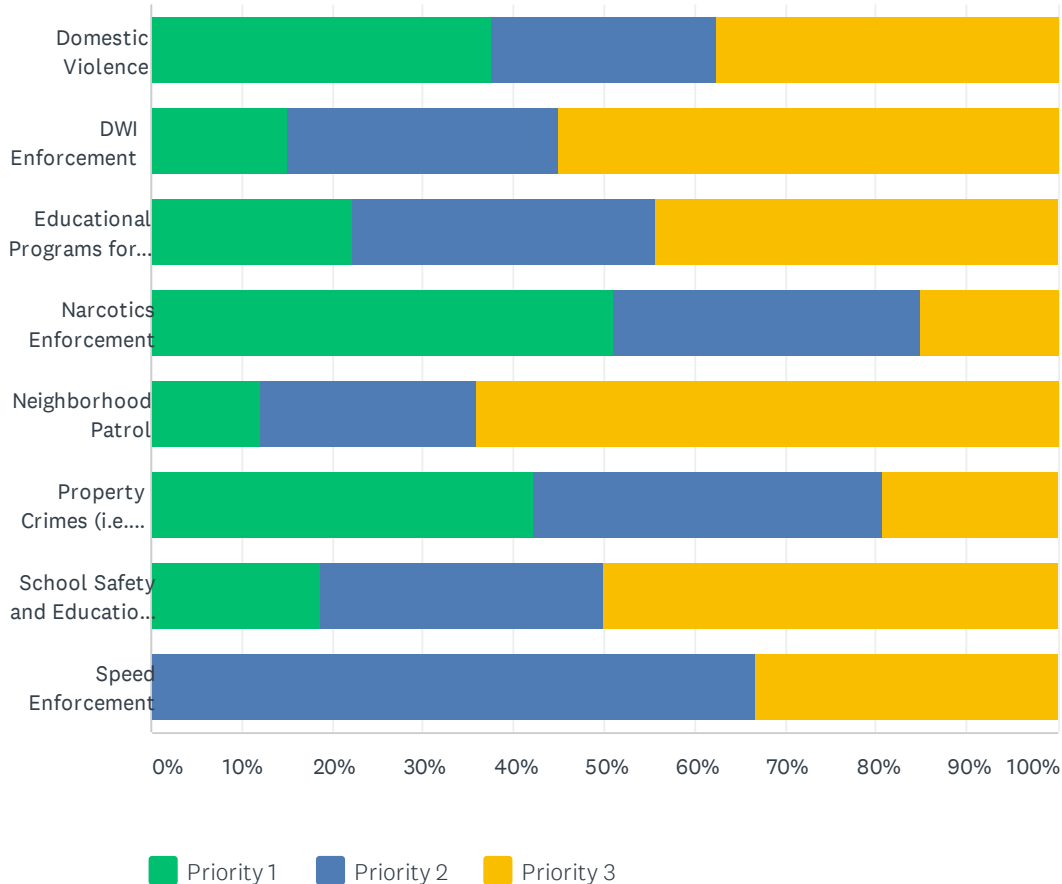
# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	0.00% 0	0.00% 0	100.00% 2	2	1.00
DWI Enforcement	0.00% 0	100.00% 1	0.00% 0	1	2.00
Educational Programs for the Citizens	0.00% 0	0.00% 0	0.00% 0	0	0.00
Narcotics Enforcement	50.00% 1	0.00% 0	50.00% 1	2	2.00
Neighborhood Patrol	100.00% 1	0.00% 0	0.00% 0	1	3.00
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	0.00% 0	100.00% 1	0.00% 0	1	2.00
School Safety and Education Programs	50.00% 1	50.00% 1	0.00% 0	2	2.50
Speed Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00

## Montgomery City

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 73 Skipped: 25



# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

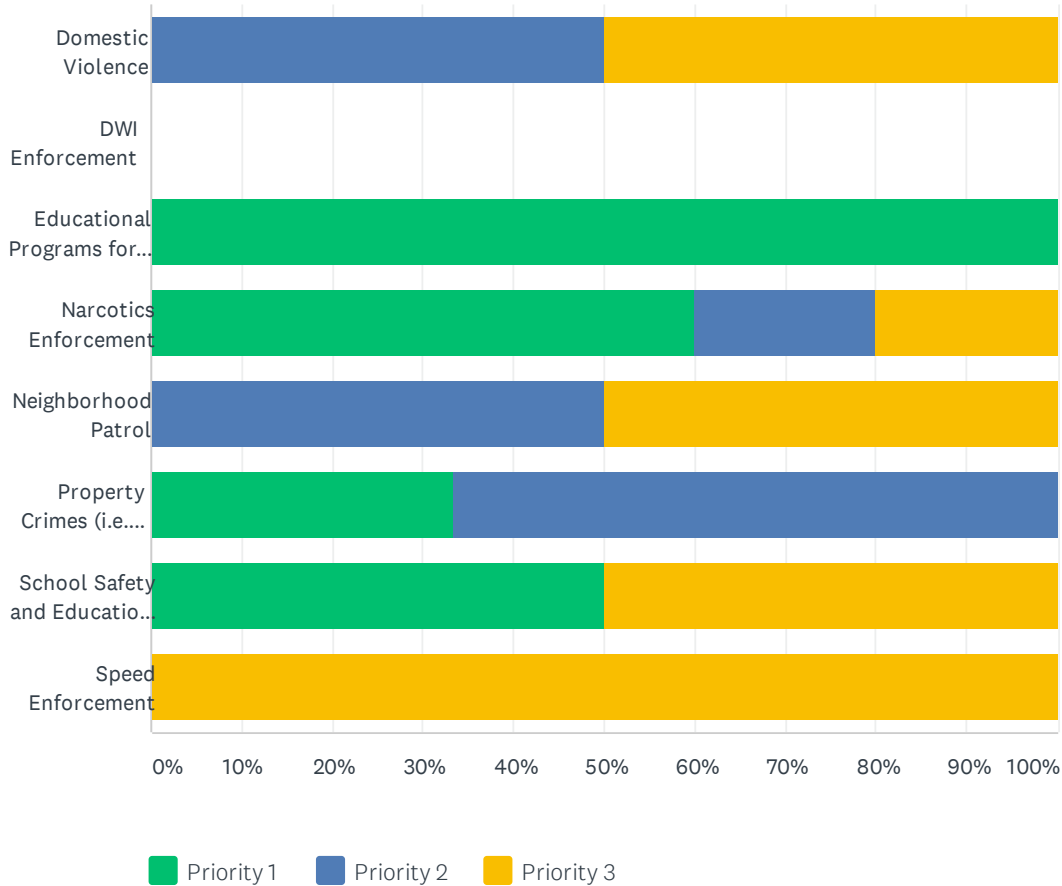
	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	37.50% 6	25.00% 4	37.50% 6	16	2.00
DWI Enforcement	15.00% 3	30.00% 6	55.00% 11	20	1.60
Educational Programs for the Citizens	22.22% 2	33.33% 3	44.44% 4	9	1.78
Narcotics Enforcement	50.94% 27	33.96% 18	15.09% 8	53	2.36
Neighborhood Patrol	12.00% 3	24.00% 6	64.00% 16	25	1.48
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	42.11% 24	38.60% 22	19.30% 11	57	2.23
School Safety and Education Programs	18.75% 3	31.25% 5	50.00% 8	16	1.69
Speed Enforcement	0.00% 0	66.67% 4	33.33% 2	6	1.67

#	OTHER (PLEASE EXPLAIN)	DATE
1	Citizens as volunteers in case of county emergencies	10/21/2020 7:47 PM
2	You need to add training for deputies and jailers on how to treat people and inmates. A badge doesn't give you them the right to degrade people.	10/11/2020 2:01 AM
3	Should make all the above priority.	10/10/2020 10:21 PM
4	Sensitivity training for police to handle mildly autistic adults. The police can not tell a disability if they see and hear it. The police does not treat people equally either.	10/10/2020 2:42 AM

## New Florence

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 6 Skipped: 2



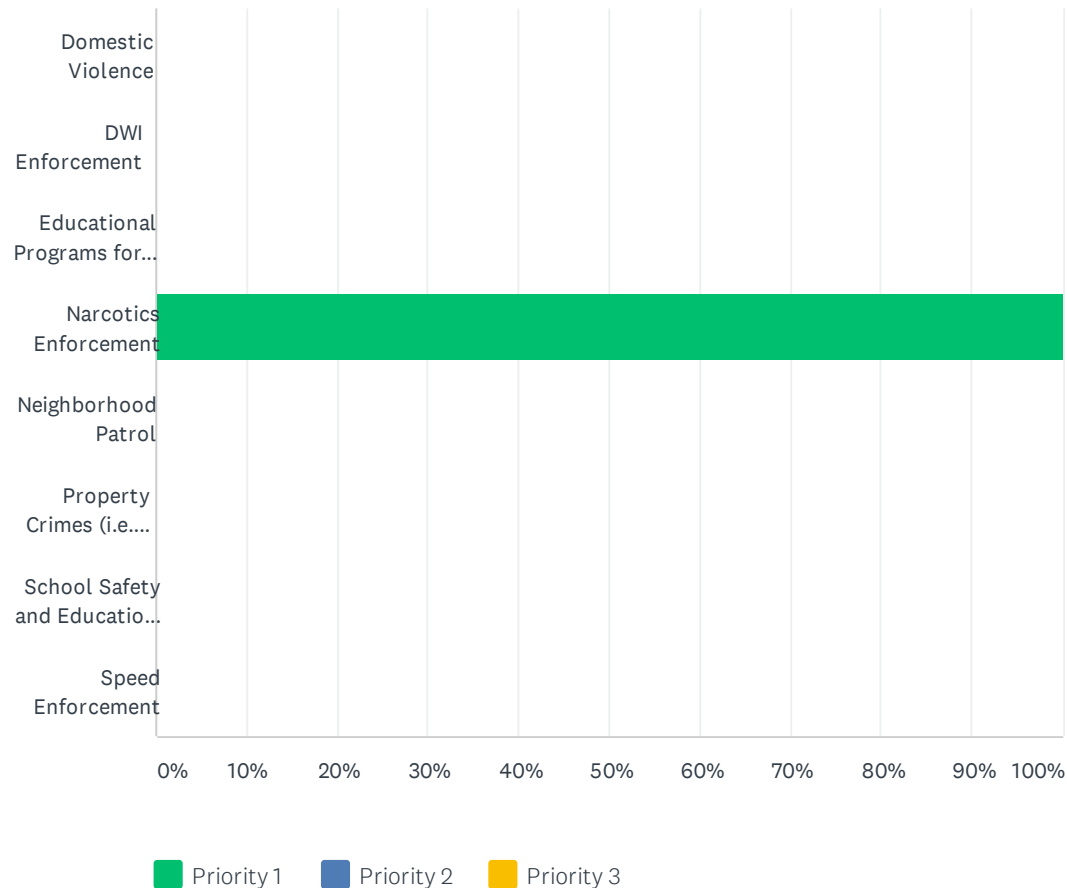
# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	0.00% 0	50.00% 1	50.00% 1	2	1.50
DWI Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00
Educational Programs for the Citizens	100.00% 1	0.00% 0	0.00% 0	1	3.00
Narcotics Enforcement	60.00% 3	20.00% 1	20.00% 1	5	2.40
Neighborhood Patrol	0.00% 0	50.00% 2	50.00% 2	4	1.50
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	33.33% 1	66.67% 2	0.00% 0	3	2.33
School Safety and Education Programs	50.00% 1	0.00% 0	50.00% 1	2	2.00
Speed Enforcement	0.00% 0	0.00% 0	100.00% 1	1	1.00

## Prices Branch

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 1 Skipped: 0





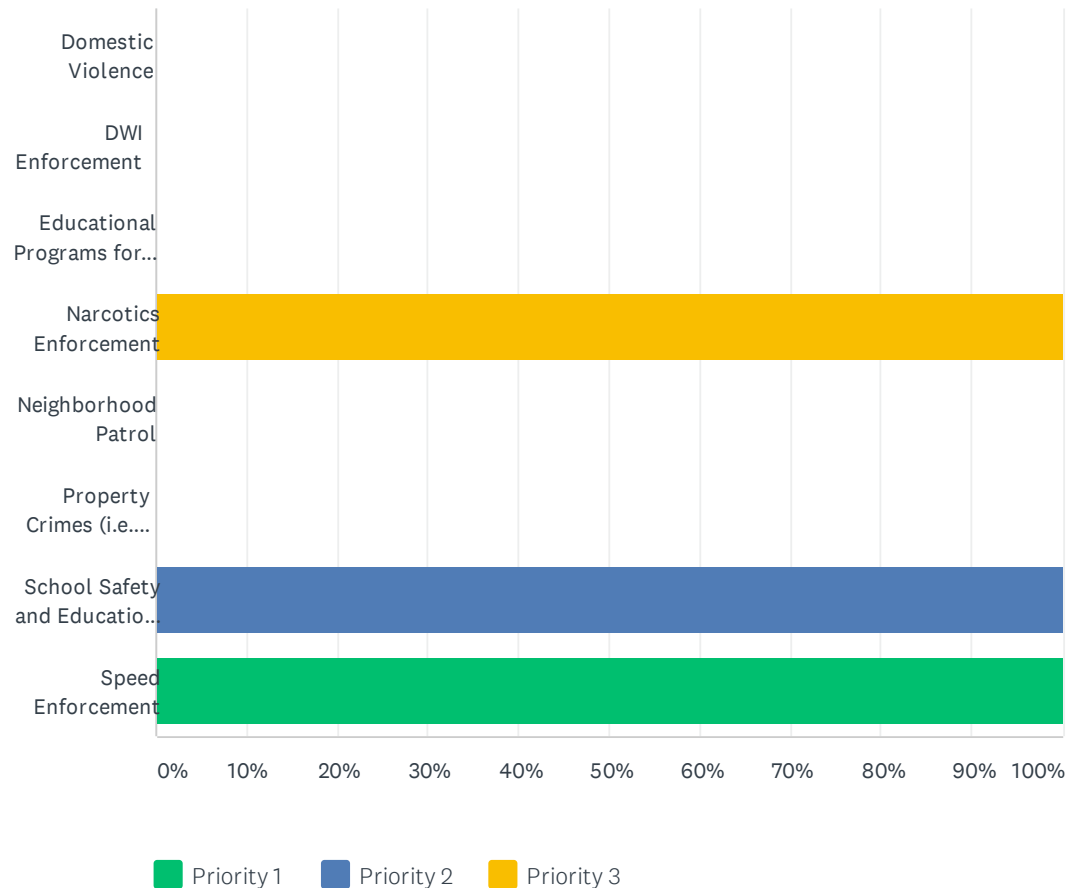
# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	0.00% 0	0.00% 0	0.00% 0	0	0.00
DWI Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00
Educational Programs for the Citizens	0.00% 0	0.00% 0	0.00% 0	0	0.00
Narcotics Enforcement	100.00% 1	0.00% 0	0.00% 0	1	3.00
Neighborhood Patrol	0.00% 0	0.00% 0	0.00% 0	0	0.00
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	0.00% 0	0.00% 0	0.00% 0	0	0.00
School Safety and Education Programs	0.00% 0	0.00% 0	0.00% 0	0	0.00
Speed Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00

## Rhineland

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 1 Skipped: 2



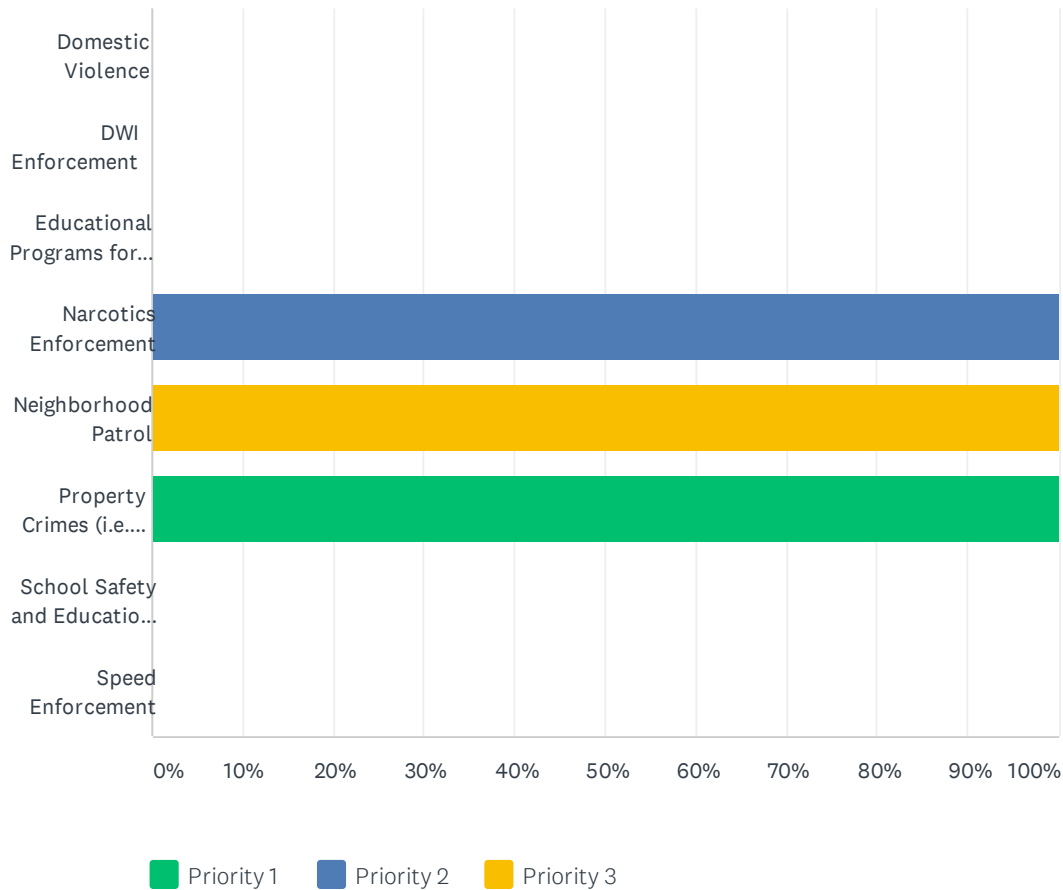
# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	0.00% 0	0.00% 0	0.00% 0	0	0.00
DWI Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00
Educational Programs for the Citizens	0.00% 0	0.00% 0	0.00% 0	0	0.00
Narcotics Enforcement	0.00% 0	0.00% 0	100.00% 1	1	1.00
Neighborhood Patrol	0.00% 0	0.00% 0	0.00% 0	0	0.00
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	0.00% 0	0.00% 0	0.00% 0	0	0.00
School Safety and Education Programs	0.00% 0	100.00% 1	0.00% 0	1	2.00
Speed Enforcement	100.00% 1	0.00% 0	0.00% 0	1	3.00

## Starkenburg

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 1 Skipped: 0



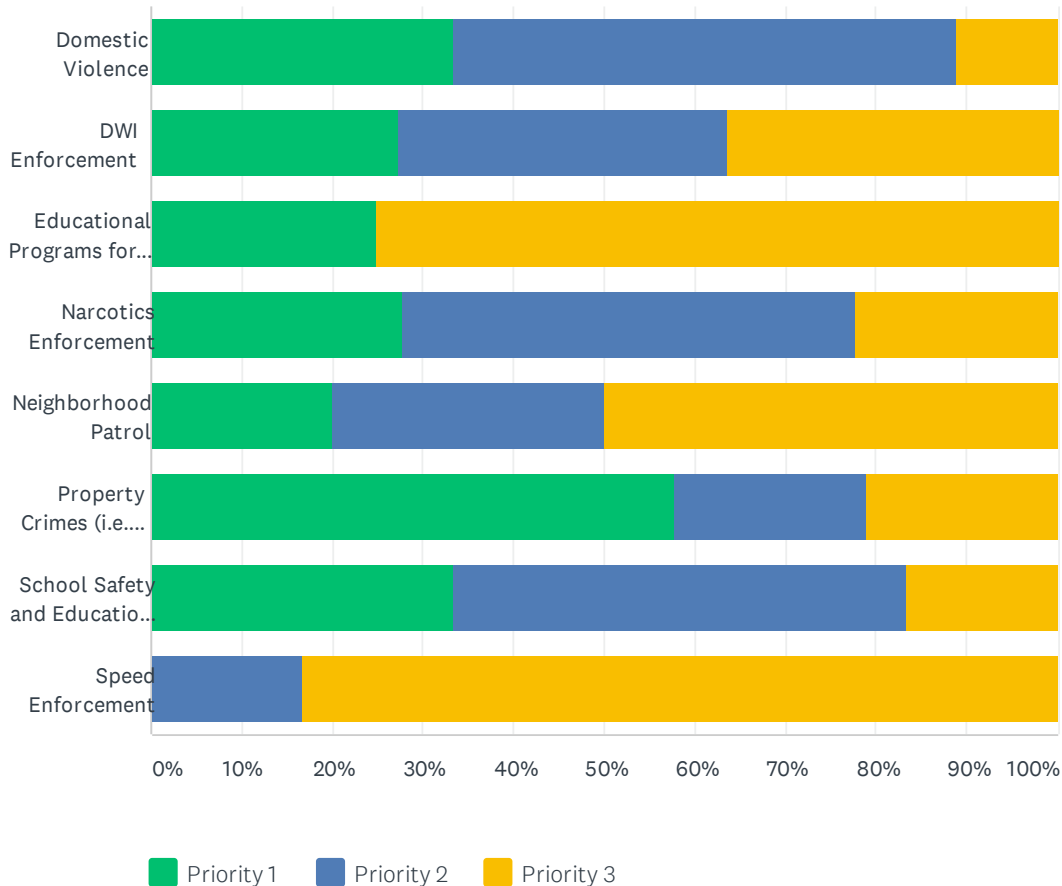
# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	0.00% 0	0.00% 0	0.00% 0	0	0.00
DWI Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00
Educational Programs for the Citizens	0.00% 0	0.00% 0	0.00% 0	0	0.00
Narcotics Enforcement	0.00% 0	100.00% 1	0.00% 0	1	2.00
Neighborhood Patrol	0.00% 0	0.00% 0	100.00% 1	1	1.00
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	100.00% 1	0.00% 0	0.00% 0	1	3.00
School Safety and Education Programs	0.00% 0	0.00% 0	0.00% 0	0	0.00
Speed Enforcement	0.00% 0	0.00% 0	0.00% 0	0	0.00

## Wellsville

Q10 Which category do you think the Sheriff's Office should concentrate their efforts in order to best serve your community? Choose up to 3 categories and put them in the order you think is most important by checking the box in their row under either Priority 1, 2, or 3.

Answered: 30 Skipped: 6





# Montgomery County Sheriff's Office - Citizen Satisfaction Survey

	PRIORITY 1	PRIORITY 2	PRIORITY 3	TOTAL	WEIGHTED AVERAGE
Domestic Violence	33.33% 3	55.56% 5	11.11% 1	9	2.22
DWI Enforcement	27.27% 3	36.36% 4	36.36% 4	11	1.91
Educational Programs for the Citizens	25.00% 1	0.00% 0	75.00% 3	4	1.50
Narcotics Enforcement	27.78% 5	50.00% 9	22.22% 4	18	2.06
Neighborhood Patrol	20.00% 2	30.00% 3	50.00% 5	10	1.70
Property Crimes (i.e. Burglary, Stealing, Trespassing, Property Damage, etc.)	57.89% 11	21.05% 4	21.05% 4	19	2.37
School Safety and Education Programs	33.33% 2	50.00% 3	16.67% 1	6	2.17
Speed Enforcement	0.00% 0	16.67% 1	83.33% 5	6	1.17

#	OTHER (PLEASE EXPLAIN)	DATE
1	Narcotics, neighborhood patrol, theft, dogs not on leases.	10/11/2020 8:46 AM